

# Cancel Order



## Warning

This documentation is for translated APIs and intended only for some implementations who have upgraded from a previous version of Order Management. Verify whether your implementation uses translated APIs before making this call, as you will experience errors if your tenant is not configured to use these. If your implementation is not configured to do so, then refer to the [standard API documentation](#) instead.

The Cancel Order API allows for an existing order case to be deleted. It is a very simple call that only requires a valid Order ID and Disposition Reason. Note that this API cancels the entire order. Use the Assign Order API and its appropriate item assignment configuration to cancel only part of the order.

Note that the request body and parameter schemas outlined in this guide are the exact same [as in the previous version of OMS](#), as the Unified Commerce platform supports backwards compatibility for this API. The only change to this request is the format of the base endpoint, as shown in the below table. Remember to provide the *x-vol-tenant* key for authentication in the headers.

Production URL	https://{tenantId}-translation.mozu.com/api/v2/order/action/cancel
Sandbox URL	https://{tenantId}-translation.sandbox.mozu.com/api/v2/order/action/cancel
Supported Formats	JSON
HTTP Method	POST

## Example

The example case creates a cancel request with the following information:

- Order ID – 1010101
- Disposition Reason – Customer changed mind

## Required Parameters

Canceling an order is simple, as it has two required parameters and only one optional.

Parameter	Type	Description
orderId	integer	A unique identifier for the order. The minimum value is “1”.
dispositionReason	enum	The reason for the cancellation (customer_changed_mind, created_by_mistake, etc.). See the schema for the full list of possible values.

## Optional Parameters

This optional parameter is only used to provide an additional explanation when the Disposition Reason was set to “other”.

Parameter	Type	Description
dispositionOtherReason	string	If dispositionReason is 'other', provide an explanation here. Minimum length is 1 and maximum length is 255.

## The Full Request

This is the entire request that will cancel the example order. Note how the disposition reason is defined.

```
{  
  "orderId": 1010101,  
  "dispositionReason": "other",  
  "dispositionOtherReason": "Customer changed mind"  
}
```

The returned response follows the same structure as the Get Order API, providing information about the order that was canceled.