April 29, 2025 — 1.2516 Service Update

Announcement: FFUI Dashboard and Returns

In 2024, Kibo made a new version of the Fulfiller UI dashboard available for enablement, which also enables you to implement Fulfillment SLAs if you want to use them. Another update in which the Admin UI's return dashboard is embedded within the Fulfiller UI was added to sandboxes as of Version 1.2510, giving fulfillers more robust return management.

Starting April 30, both of these updates will be enabled in all sandbox environments. Please begin testing these features at that time. They will be deployed to production tenants on May 27, at which point all Fulfiller UI users will see the updated interfaces. Please contact if you have any questions.

Production Tenant Features

Catalog

• **Discount API Update**: The GET Discounts API has been updated with better error messaging, so that the missing information is more clearly listed when experiencing a 404.

Commerce

- **Reverse Logistics Update**: Some labels in the receive a return process with Reverse Logistics have been updated to replace "handle" with "disposition."
- Product Rules Update: When creating product rules as part of your Return, Safety Stock, or Purchase Limit Rules, they are now limited to a name with a maximum length of 80 characters.
- Payment Services Update: Back-end updates have been done to containerize the payment services. This should not affect your payment behavior, but you must now test your payment gateways in the sandbox to verify that they work as expected. This update will remain in sandboxes for an extended period of time to allow for further testing, instead of going to production with the rest of 1.2514.

Fulfillment

- Package Consolidation Update: Package consolidation now properly calculates signature options and declared values on each package in the consolidation group.
- **Shipment Search Restriction**: Currently, the Fulfiller UI will display shipments from all existing stores in the search results. This will continue to be the default behavior, but the option has now been created for Kibo to set your implementation to only display shipment results from the user's assigned store(s) instead.

- Enhanced Delivery Method: The Delivery fulfillment method has been updated to no longer require being set up as a service item. The updated Delivery BPM accounts for new steps to transfer items to a delivery consolidation location, prepare for delivery, dispatch to a delivery provider, and confirm completed delivery. Additionally, Order Routing can now suggest the optimal delivery location based on a Delivery routing scenario and the shopper's zip code.
- Estimated Delivery Dates: The feature previously called Accurate Fulfillment Dates has been replaced by Estimated Delivery Dates, which includes all-new calculations and fulfillment considerations. This version calculates estimated dates for any STH, BOPIS, and Delivery items that can be displayed on your storefront's product details, cart, and checkout pages. This takes into account all transfers that may be required for the shipment as well as the assigned location's daily cut off times in which it is not fulfilling orders. As part of this, locations will now be restricted to one location type going forwards unless specially enabled otherwise for your tenant.

Production Bug Fixes

Service	Resolution
Catalog	Page rules were not being evaluated properly, resulting in only the base pages being displayed on the storefront and not category page variations.
Catalog	If a custom property was removed from a discount via API, the discount configurations could not be saved successfully on the Admin UI. To prevent this, the ability to delete custom properties has been removed.
Commerce	Shipping addresses were unable to be selected in the storefront and shipping methods were not being displayed. Additionally, items could not be added to orders for USA addresses in the Admin UI. These issues were due to errors when calling the tax estimation service, which has been corrected so that shipping information and orders can be updated successfully.
Commerce	The Get Subscriptions API was returning a memory leak error when using high startIndex values. This has been fixed so that subscriptions can be retrieved successfully.

Production Sandbox Features

Catalog

• Rules Performance Enhancement: When accessing product rules for Return Rules, Safety Stock Rules, and Purchase Limit Rules, the data will now load faster.

Fulfillment

• **Digital Shipment Update**: Digital shipments will now be marked as Fulfilled when their order is moved to the Accepted status, instead of immediately upon order creation.

Sandbox Bug Fixes

Service	Resolution
Order Routing	Some null errors were experienced when retrieving newly created locations' fulfillment capacities for Order Routing. This has been fixed so that these location capacities can be successfully accessed.