July 27, 2023 — 1.2328 Service Update

Announcement: Additional 1.2327 Release

A small off-cycle release was added to sandbox alongside Version 1.2326 on Wednesday, July 19. This update provided improved Fulfiller support for the Shipping Extensibility feature.

Production Tenant Features

Catalog

- **Change Product Type**: You can now change product types through the Quick Edit tool, following a similar process as to the existing actions like Upgrade Attributes. You will be able to select one or more products from a particular catalog and update their product type (as long as the new type is within the same usage).

Fulfiller

- **Resend Shipment Emails:** Fulfiller users can now resend Shipment Fulfilled and Shipment Cancelled emails when viewing the shipment details in the FFUI, as long as those emails are enabled in the Admin general settings and the shipment is in the appropriate Fulfilled or Cancelled status. The ability to resend these shipment emails from the Admin UI is not yet implemented.

Orders

- **Order Permissions Update**: As a follow-up to the recent order permissions update that introduced the RestrictEdit and RestrictCancellation order flags, some adjustments have been made to how these restrictions interact. If `RestrictEdit` is true, then an Admin user will still be able to create/initiate and process returns from the order. However, they will not be able to cancel individual line items regardless of the `RestrictCancellation` flag status since shipment-level edits are restricted. If `RestrictEdit` is false and `RestrictCancellation` is true, then they will be able to cancel line items since shipment-level edits are not restricted.

Subscriptions

- **Failed Subscription Status:** A new status, Failed, has been added to the subscription workflow. A subscription will be marked as Failed when an attempt to create a new continuity order is unsuccessful after a retry time of several hours. When this happens, the Next Order Date will not be updated. The ability to pause the subscription will also be disabled and further continuity orders will not be attempted during the Failed state, but if an order is

placed successfully (such as through the Order Now action) then the subscription will return to the Active status as normal.

- **Customer Subscriptions Search**: When viewing subscriptions in customer details, you can now use the search bar above the table to search by the External Subscription ID or Subscription Number. This is not case-sensitive and will filter the table for any matching subscriptions from that particular customer.

Production Bug Fixes

Service	Resolution
Catalog	Loading the File Manager with a large number of product images resulted in the tool timing out. Optimizations have been done to improve indexing and better support catalogs with over a million images without timing out the File Manager.
Catalog	The File Manager was not returning images correctly when attempting to access them by file name instead of ID. This has now been fixed to return images properly when viewing by their file name and path.
Catalog	Retrieving a specific coupon code from a coupon set via API resulted in duplicate responses, even when the coupon code was not in the set being searched. This has been corrected so that the API will properly return successful responses with only the code and set being searched for, as well as appropriate errors if the code is not in the intended set.
Commerce	An order was marked as Paid even though its purchase order payment capture actually failed, resulting in the order being stuck and unable to be captured again or fulfilled. This has been fixed so that orders will not be erroneously marked as Paid in these cases.
Commerce	While processing a particular return, the Amount Requested increased by one cent after the item was received by Kibo. This was due to a rounding issue which has now been corrected to ensure that the Amount Requested stays consistent during the return process.
Fulfiller	Some shipments were no longer searchable in the Fulfiller UI nor appearing in the shipments tab of the order details, due to issues with the "?filter=" syntax behavior. This has been corrected so that all shipments are now properly displayed in the FFUI and Order Admin.

Service	Resolution
Order Routing	Order Routing was no longer splitting orders as expected for a particular implementation because the orders were going to Customer Care in full instead. This was due to an error that occurred when there was no failover action on a group for a partial match, which interrupted the location filtering for a split. This has been fixed so that splitting can be successfully completed.
Subscriptions	Attempting to apply a certain subscription discount resulted in an error message saying that the order ordinal was null. This has been fixed so that the ordinal is properly passed to the pricing service and discounts can be applied successfully.
User Management	Some user roles with Site Editor permissions were unable to view the Site Editor's page navigation menu or drag and drop widgets after the 1.2322 release. This has been corrected so that appropriate users will be able to interact with the Site Editor as expected.

Production Sandbox Features

Catalog

- **Read-Only Campaign Code:** When editing an existing campaign, the campaign code field will now be greyed out and does not allow changes. This is consistent with other codes across the platform.
- **Quick Edit Enhancements:** The Update Product Types action of Quick Edits now has a "Stop" button in place of a Cancel button on the In Progress modal. Clicking this button when edits are being performed will immediately halt the process, but will not undo any updates that were already completed. Additionally, the titles of the Update Product Types steps have been updated with casing and naming conventions more consistent with the other Quick Edit flows.
- **Product Attribute for Future Inventory:** You can now enable products to use future inventory with an attribute at the product level, where previously it was only enabled through a flag on the order item in the Create Order API. This attribute is called "future-inventory-enabled" and when set to true, it will be automatically passed to the Order API flag and future inventory will be allocated for this product when there is no current inventory available. This is supported for Standard Products, Configurable Products with Options, and Bundle

Components.

Fulfillment

- **UPS Adult Signature:** You can now enable adult signatures on UPS shipments, in which any packages over a certain amount will require an adult's signature upon receipt. This threshold amount is configured in the location group configurations. Please contact if you want to use this feature. If you are already using adult signatures via the CARS interface, Kibo will have to enable it for you in the location group settings and turn it off in CARS.
- **Reject Shipment During Pick**: The Print Pick Sheet step of the fulfillment process for Delivery shipments now displays a Reject Shipment button that allows you to send the shipment to either Customer Care or the Canceled status (depending on your BOPIS reject site settings) from this step.

Inventory

- **Inventory API Update:** The GET Inventory API call now returns some additional fields to support an upcoming new feature. If you notice these extra fields in your sandbox, you should not do anything with them yet. Documentation will be updated for both the feature and the API specs when the rest of the feature goes to sandbox in the next release.

Search

- **Category Code Filter:** You can now filter the Get Search Merchandizing Rules API by category code, which supports an EQ (equals) filter with the syntax `/catalog/admin/searchmerchandizingrules/?filter=categorycode eq AAA`

Subscriptions

- **Subscription Attribute Validation in Checkout**: The Checkout Attribute APIs now validate for required attributes when subscription or trial items are included in the order. If there are no subscription or trial items, then it will only validate for attributes that apply to orders and prevent setting any subscription-only attributes.
- **Payment Error Code**: The `paymentErrorCode` field in Subscriptions data has been updated so that it is appropriately populated with a numerical error code when continuity order creation or a partial order/order now action fails due to a payment error. When an order is successfully created, this field will be cleared again. This allows it to be better used for reporting purposes.

Sandbox Bug Fixes

Service	Resolution
Catalog	After creating a discount in the UI and removing the category condition, the minimum category purchase amount would also be removed from the discount upon saving. This has been fixed so that the minimum purchase amount will not be automatically removed.
Catalog	A particular implementation experienced issues while editing categories after dynamic categories were exported without expressions and then re-imported. This resulted in some static categories having dynamic expression data which was not intended and caused errors. These invalid expressions have been removed from static categories and the import tool has been updated to better prevent against this scenario in the future.
Catalog	The Quick Edit search was not working, as the user was unable to submit the query after typing in products. This has been fixed so that you can successfully filter products in Quick Edits.
Commerce	Checkout failed for a some orders due to performance issues with retrieving customer credits. Optimization has been done so that store credit instances are better supported in larger amounts and orders can be successfully placed using store credits.
Commerce	When logging into B2B accounts with multiple users, the user was being logged in as a random one instead of their specific user profile. This has been fixed so that B2B users will only log into their intended profile on the account.
Commerce	A particular shipment was duplicated after the order was approved from fraud review, even though it had been initially created before the order had been validated. This process has been updated to avoid this scenario from occurring again in the future.
Inventory	Switching the selected master catalog on the Inventory UI resulted in an error if one of the catalogs did not have any sites, which prevented inventory from being created or modified in the valid catalogs. This has been updated so that the Inventory user can only select master catalogs that are associated with a site.
Inventory	Users with read-only inventory roles were still able to modify inventory tags. This has been corrected so that only users with the appropriate inventory update behaviors are able to modify inventory at the tag level.

Service	Resolution
Inventory	When uploading CSV inventory files, any instance of a Future inventory's delivery date being passed resulted in all inventory records being treated as Future inventory. This has been fixed so that inventory records are properly distributed between current and future levels as intended.