

# Product Returns Dashboard

The Product Returns dashboard keeps you up to date on how often individual products are being returned, the most commonly returned products, and the products driving the greatest return loss. It can be viewed from **Kibo Standard Reports > Returns > Product Returns Dashboard**.

Product Return Dashboard ▼
🔄 ⌵ ⋮ 📁

Site Name
Return Created Date
Location Code

Is any value
is in the last 3 complete months
Is any value

### Most Returned Products

Created Month	Product Name	Current rank	Last Month Rank	Movement	2022-04	2022-03	2022-02
					Number of returns	Number of returns	Number of returns
68	Weber 22 in. Original Kettle Premium Charcoal Grill Black	62	54	▼-8	0	1	14
69	Toro Power Sweep 160 mph 155 CFM Electric Handheld Blower	62	87	▲-25	0	0	12
70	Ace Insulated Wire Tap Splice Connector Red 6 pk	62	12	▼-50	0	7	11
71	Safer Brand Insect Killer 7 oz	62	54	▼-8	0	1	11
72	Tadpole 1 in. W X 2 Inch L Tape Cutter Green	62	16	▼-46	0	5	10
73	Ace Insulated Wire Closed End Connector Clear 10 pk	62	26	▼-36	0	3	10
74	First Alert Hard-Wired w/Battery Back-up Photoelectric Smoke/Fire Detector	62	87	▲-25	0	0	10
75	DeWalt 90 mph 400 CFM 20 V Battery Handheld Blower Kit (Battery & Charger)	62	87	▲-25	0	0	10
76	Ace 1.88 in. W X 30 yd L Moving Tape Clear	62	40	▼-22	0	2	10
77	Steel Grip 7 oz Smooth Face Claw Hammer Wood Handle	62	7	▼-55	0	9	4

### Most Returned Products By Loss Total

Created Month	Product Name	Current Rank	Last Month Rank	Movement	2022-04	2022-03	2022-02
					Total Return Loss Total	Total Return Loss Total	Total Return Loss Total
1	Item Assembly	1	4	▲-3	\$6,203.96	\$3,319.98	\$4,365.88
2	Delivery Fee	2	8	▲-6	\$5,663.96	\$2,047.98	\$7,099.97
3	Item Assembly	3	7	▲-4	\$3,932.00	\$2,591.98	\$5,510.99
4	Weber 22 in. Original Kettle Charcoal Grill Copper	4	24	▲-20	\$2,683.99	\$200.00	\$205.00
5	Weber 18 in. Original Kettle Charcoal Grill Black	5	2	▼-3	\$2,654.17	\$5,039.07	\$3,968.82
6	Traeger Pro Series 22 Wood Pellet Grill Bronze	6	11	▲-5	\$2,160.28	\$1,269.98	\$4,614.93
7	Weber 22 in. Performer Deluxe Charcoal Grill Crimson	7	14	▲-7	\$1,916.00	\$918.00	\$2,794.00
8	Big Green Egg 13 in. MiniMax Charcoal Kamado Grill and Smoker Green - Copy	8	13	▲-5	\$1,799.97	\$1,199.98	0
9	Delivery Fee	9	5	▼-4	\$1,417.56	\$3,041.88	\$2,300.90

### Most Returned Products By Return Percentage

Current Rank	Last Month Rank	Movement	Product Name	2022-04	2022-03	2022-02
				Return %	Return %	Return %
1	1	▲-1	Item Assembly	11.43%	8.17%	8.38%
2	2	▼-1	Weber 18 in. Original Kettle Charcoal Grill Black	8.83%	14.08%	7.75%
3	2	▲-1	Delivery Fee	8.83%	5.35%	6.91%
4	4	▲-22	Ironclad Extra Large Synthetic Leather Cold Weather Black Gloves	5.97%	0.85%	2.20%
5	5	▼-2	Delivery Fee	4.68%	5.35%	3.98%
6	6	▲-6	Item Assembly	3.90%	1.97%	2.30%
7	7	▲-47	Weber 22 in. Original Kettle Charcoal Grill Copper	3.64%	0.28%	0.10%
8	8	▲-46	Stanley 6-1/2 in. Folding Utility Knife Black/Gray 1 pk	3.38%	0.28%	0
9	8	▲-18	Ace 5 in. Sliding Snap Knife Orange 1 pk	3.38%	0.85%	0
10	10	▲-44	Fox Run 15 in. W Parchment Paper	2.60%	0.28%	2.72%

#### Top Ten Products: Percentage Of Returns

#### Top Ten Products: Percentage Of Loss Total

The supported filters that can be applied to this dashboard are:

Name	Description	Default
Site	Restrict results to one or more of your sites.	All
Return Created Date	Limit results to only returns created within this time range.	Past three complete months

Name	Description	Default
Location Code	Limit results to a specific location.	All

The measures that are calculated by this dashboard are:

Name	Description
Return Count	The count of all returns.
Return Loss Total	The sum of the product loss for all returns.
Return Percentage	The count of returns divided by the count of orders.

The tiles that make up this dashboard are:

Name	Description
Most Returned Products	Table listing the products with the highest return count and how that count ranks among all products.
Most Returned Products By Loss Total	Table listing the products with the greatest total return loss and how that sum ranks among all products.
Most Returned Products By Return Percentage	Table listing the products with the highest return percentage and how that percentage ranks among all products.
Top Ten Products: Percentage Of Returns	Column chart listing the ten products that account for the highest percentage of all returns.
Top Ten Products: Percentage Of Loss Total	Column chart listing the ten products that account for the highest percentage of the total return loss.