# April 18, 2023 — 1.2314 Service Update

### **Production Tenant Features**

### Catalog

• Activate/Deactivate Campaigns: Campaigns can now be manually activated and deactivated from a toggle in their campaign settings. If activated, the campaign will honor the start/end date but if deactivated, the campaign will not automatically go live when the start date is reached. Note that activating or deactivating a campaign will also activate or deactivate its experiences (discounts, site variations, and merchandizing rules) even if those experiences are used in other campaigns. Toggles have also been added to the discount, site variation, and merchandizing rule configurations so that these individual elements may be manually re-activated or deactivated after one of their associated campaigns is updated.

### Fulfiller

- **Shipment Workflow Update:** When any shipment is put into a terminal state (such as Fulfilled or Cancelled), then any remaining workflow steps are deactivated. This will clear the Shipment Step ID and Fulfillment Step fields for Fulfilled shipments in the Order Admin UI, reducing confusion when further steps cannot be taken on a shipment.
- Substitute Items in Curbside: The Customer Pickup step of the Curbside Delivery shipment workflow now displays substitute products in a separate table. This table will give the name of the original item that was substituted, as well as the substitute item itself and the quantity. This makes it easier to identify substitutes in more aspects of the fulfillment process.
- Adult Signature Required: The carrier service for UPS has been updated to honor the Adult Signature Required configuration when enabled in tenant settings (which enforces a signature requirement on all shipping labels except for return labels). This allows upgraded implementations from the previous version of OMS who were using this feature to continue utilizing the behavior. Contact or your enablement team if you need to use this feature.

#### Inventory

- Inventory Tag Defaults: If inventory segmentation is configured in your tenant, you no longer have to provide all inventory tags in order item data nor specify them in a particular order. If an order item does not specify any tags, or only specifies partial inventory tags, then it will be set to the default tag you configured. The item will then be allocated from the default segment if inventory is available.
- Segmentation with Reserved Inventory: Inventory segmentation can be used alongside the Reserve Inventory in Cart feature. This allows you to specify both reserve inventory and inventory tags, and the reservations will be reallocated appropriately. See the Inventory Segmentation documentation for more details about the behavior with reserve inventory tagged in different shipment types.

### Order Routing

• Extensible Comparison Properties: When configuring routing filters, the comparison property field now supports selecting custom attributes configured through Extensible Order Routing. These are the same custom

attributes already supported as filter attributes.

### Subscriptions

- **Retry Failed Continuity Order:** When a continuity order fails, you can now retry creating the order by making a call to the Perform Subscription API for the "RetryFailedContinuityOrder" action. This will retry the continuity order with the latest payment information present on the subscription, and if successful then the Next Order Date will be updated as expected to the next date per the subscription frequency. This action is not supported for Errored subscriptions.
- **Renamed Site Settings:** Some subscription site settings have been slightly renamed to remove unnecessary words or improve clarity. This does not involve any change in behavior.

Service	Resolution
Events	Failed events were not being retried and the Get Delivery Attempt Summary API was also returning Missing Or Invalid Parameter errors, preventing subscribed applications and users from getting information on specific events. This has been fixed so that events are properly triggered and displayed on the applications page.
Fulfillment	When selecting a BPM in location group configurations, the Quotes workflow was selectable even though it isn't applicable to the fulfillment process (being the workflow for B2B Quotes). This has been corrected so that this option is no longer available in the dropdown.
Orders	When editing custom shipment data from the Orders UI or API, an "only string values can be edited" error was returned even though the value was already a string. This has been corrected so that custom data values will not be incorrectly recast as a number value.
Subscriptions	Subscription events were only partially displayed in the Subscription Events section of the Admin UI's application logs, such as one tenant only displaying return.authorized events and another only displaying order.opened events. This has been fixed so that the expected additional events will properly trigger an update to the application event log page.
TLogs	The return total reported in transactional logs was sometimes incorrect depending on whether the order had a discount applied or not. This has been fixed so that the return total is consistent and accurate regardless of whether a discount was on the order or not.
TLogs	A particular implementation's Sales transactional logs showed incorrect credit card information, displaying only two digits of masking instead of four and pulling those digits from the Subscription ID field instead of the card number. This has been corrected so that the masked credit card digits are accurately reported.

## **Production Bug Fixes**

# **Production Sandbox Features**

#### Inventory

- Segmentation with Subscriptions: You can now set or update inventory tags on items in subscriptions, which follows the same process as when adding and updating tags on standard orders. If tags exist on a subscription, then those will be passed to the items in Order Al Items Now, Order Partial Items Now, and Next Order Only mode.
- Segmentation in Return Replacements: When creating a return replacement from the Admin UI, the Edit Details pop-up will prepopulate the inventory tags for the replacement items. If there are more than three tags, then only the first three will be prepopulated. You will be able to update the tags and add new tags (up to three total) in this pop-up as well. This is similar to the same process as when adding and updating tags on standard order items.
- Deprecated Reservation APIs: Two Reservation APIs have been deprecated, Update Fulfillment Method

   .../commerce/reservation/{reservationId}/items/{reservationItemId}/fulfilmentMethod/{fulfilmentMethod/{fulfilmentMethod/
   and Update Pickup Location

(.../commerce/reservation/{reservationId}/items/{itemId}/fulfillment/{fulfillmentLocationCode}).
 Use alternative APIs such as Update Reservation Item instead. The deprecated API schemas will be removed from the API documentation soon.

#### Locations

• Extensible Carriers in Location Groups: The Location Groups page of the Admin UI now fully supports extensible shipping carriers, allowing you to set carrier credentials and service types for those carriers within the group.

## Sandbox Bug Fixes

Service	Resolution
Commerce	If an auto-add free product discount was configured with multiple target products, and one of the product was set to be hidden on the storefront and didn't have enough inventory, then the discount would break and no longer work for the remaining product. This is because an error would be thrown when fetching product details for the hidden and unavailable product. This has been fixed so that this error will not prevent the discount from still being applied to a valid product.
Locations	When making a Get Locations API call, using the "ne" operator did not result in appropriately filtered results. This was due to the filter logic using the same expression for "eq" and "ne," which has now been corrected so that "ne" results will be properly filtered.
Orders	When trying to view an existing order attribute from the schema page, a generic error message would be displayed although none was reported in the browser Network tab. This has been fixed so that the page will load the order attribute details as expected.
Orders	When creating a new shipment for an order, the product name search was not working. This has been fixed so that products can be easily searched by name and added to the shipment.

Service	Resolution
Orders	Some orders in the Validated status were unable to be accepted from the Admin UI, as a 500 Internal Server error was encountered instead. This has been corrected so that valid orders can be successfully accepted in the UI.
Search	The Site Search was displaying cached data for a couple hours after the data was updated, where it was expected to sync immediately and return current data like the Product Search. This has been fixed so that a data update will re-index the data and Site Search will display the new data.