

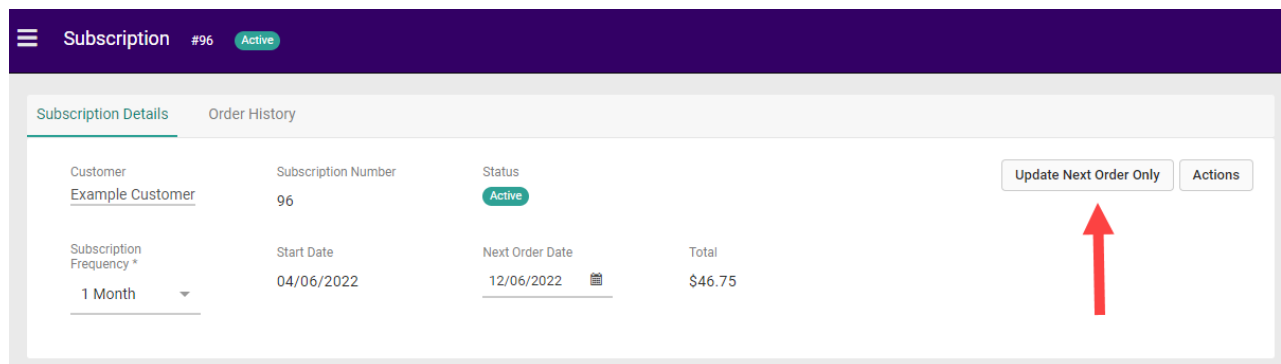
Update Next Order Only

If a customer needs to make a change to their next continuity order, but it does not need to persist for all future orders, then you can make a one-time update to the subscription. This update will be applied to the subscription's next continuity order, but will not persist to all future orders.

This currently supports adding a one-time purchase product, applying a coupon, or using a different shipping method, shipping address, or payment.

Initiate Update

When viewing an active or paused subscription, click **Update Next Order Only** in the top right. This will add a new tab next to Subscription Details, which contains a copy of the subscription (including all subscription items, pricing, next order date, frequency, and payment information).



This tab will allow you to make edits for the subscription's next continuity order. You cannot change the customer details, edit the totals in the subscription summary, or perform actions such as pausing.

If you click **Order Now** from the Subscription Details tab and a one-time update exists for that subscription, the order will be created based on that update and include any changes you have applied. The update will then be discarded (at which point you can create a new one if needed). You can also discard this update without submitting an order by clicking **Clear Updates** in the top right.

Subscription

#185

Active

Subscription Details

Update Next Order

Order History

Customer

Example Customer

Subscription Number

185

Status

Active

*Updates made here will be applied to next continuity order only

Clear updates

Subscription Frequency

90 Day

Start Date

04/06/2022

Next Order Date

01/04/2023

Total

\$21.00

Shipping

Change Address

Shipping Address *

Example Customer

717 N. Harwood St.

Dallas Texas 75201 US

Home: (512) 999-1111

Shipping Method

PercentageOfOrder

Payment

Change Payment

Method *

VISA CreditCard*****1111

Bill To:

Example Customer

717 N HARWOOD ST

DALLAS TX 75201-6501 US

Home: (512) 999-1111

Items for Next Order Only

Price List Applied : FlashSale

Line	Image	Code	Name	Subscribed	Fulfillment	Unit Price	Quantity	Tax	Discount	Line Item Total	
1		Code: SOAT	Subscribe and One time Purchase	Yes	Direct Ship	\$10.00	1	\$0.00	\$0.00	\$10.00	X

Add Item

Add a coupon (Subscription, Item, or Shipping)

- For coupon codes belonging to a coupon set, manually enter (free type) the coupon code and select Apply.
- Coupons applied in next order only mode, will apply to next order only.

Add Coupon

Apply

Summary

Edit

- Item Total\$10.00
- Shipping\$0.00
- Handling\$11.00
- Duty Total\$0.00

Total\$21.00

Changes made to the subscription may affect pricing.

Note that if you make edits to the parent subscription while a one-time update exists, those edits will not be reflected on the update version.

Make One-Time Updates

After changes are made, pricing will be updated for the continuity order in real-time and displayed on the page. This will evaluate one-time item and order-level discounts as well as tax. If a subscription item is modified (such as to reduce quantity), then the subscription discount will be evaluated for that item.

You can also make these changes via the Subscription APIs. Make an [Update Fulfillment Info](#), [Add](#) or [Delete](#) Subscription Item, [Update Item Quantity](#), or [Update Payment](#) call with the parameter `?updatemode=applyToDraft` appended to the endpoint. This will make the change as a one-time update and not apply it to the original subscription. Note that in order to retrieve the one-time update data for a subscription, you must make a [Get Subscription](#) call with the query parameter `?draft=true` in the endpoint.

Once the next continuity order is placed with these changes, these updates will be discarded.

Update Shipping Details

In the Shipping section, you can select a new shipping method or shipping address for this continuity order. Select a new value from the **Shipping Method** dropdown and/or click **Change Address** to either select a different customer

address or enter a new one.

If the selected shipping method is not available for a new address, the dropdown menu will automatically open with a message that says "Preferred one time shipping method is no longer available for the updated address. Please select a different one time shipping method."

Shipping

Change Address ▾

Shipping Address *
Example Customer
717 N Harwood St
Dallas TX 75201
Home: (512) 999-1111

Shipping Method ⓘ
Flat Rate ▾

Update Payment

In the Payment section, you can select a new payment type and method for the next continuity order. Click **Change Payment** to view a list of all available payment type options and enter the details for the customer's payment method. The new payment will be validated just like on a usual subscription or order.

Payment

Change Payment

Method *
Check

Bill To:
Example Customer
717 N Harwood St
Dallas TX 75201
Home: (512) 999-1111

Apply a Coupon

Apply one or more subscription, item, or shipping coupons by entering the coupon code(s) in the Add a Coupon section and clicking **Apply**. The coupon will be validated and an error message will be displayed if you attempt to apply an invalid coupon.

You can enter either one-time or subscription-only coupons. The coupon will only be applied to the appropriate items (one-time or subscription items) in the next order.

If a coupon was valid but then the subscription is repriced for any reason and the discounts or coupons are no longer valid, the coupon will be removed.

Add a coupon (Subscription, Item, or Shipping)

- For coupon codes belonging to a coupon set, manually enter (free type) the coupon code and select Apply.
- Coupons applied in next order only mode, will apply to next order only.

Add Coupon

Apply

Add and Update Items

Click **Add Item** in the Items for Next Order Only table to select a one-time purchase item. You must enter the fulfillment method and quantity before you can successfully add it to the order or add another item.

Items for Next Order Only

Price List Applied : FlashSale

Line	Image	Code	Name	Subscribed	Fulfillment	Unit Price	Quantity	Tax	Discount	Line Item Total	
1		Code: SOAT	Subscribe and One time Purchase	Yes	Direct Ship	\$10.00	<input type="text" value="1"/>	\$0.00	\$0.00	\$10.00	×

[+ Add Item](#)

You cannot directly increase the quantity of an existing subscribed item, and must instead add the additional quantity as a new line item. However, you can directly decrease the quantity of a subscribed item. The order must always include at least one subscribed item—it cannot contain only one-time purchase products or have all subscribed item quantity reduced to zero.



All items added to a continuity order will be a one-time purchase by default and thus will use non-subscription pricing (even when adding an additional line item to increase quantity for a subscribed product).

This also means that you cannot add a subscription-only product as a one-time change.