Fraud Checking

Some applications are available that can support fraud checking for KCCP implementations that include the eCommerce integration but are not required to process payments. During fraud check, the application receives the order information and analyzes it for potential risk factors. When the gateway decides to Accept the order, the order is released from fraud review. In the event of a Reject decision, the order is canceled.

The Cybersource Decision Manager and Kount applications are the two systems that can be installed to configure and manage fraud checking. These applications are not supported for order management-only implementations and there is no out-of-the-box fraud process - if neither of these applications is integrated, then no fraud checking will be done on orders. See the linked documentation for each of these applications for more information.