

December 9, 2025 — 1.2548 Service Update

Announcements

Code Freeze

Kibo has entered its "code freeze" for the peak holiday season, in which no more updates will be pushed to production tenants. Changes will continue to be added to sandbox environments per the below schedule and will be released to production on January 20, 2026:

- [Version 1.2542: October 28](#)
- [Version 1.2544: November 12](#)
- [Version 1.2546: November 25](#)
- Version 1.2548: December 9
- Version 1.2550: January 6
- Version 1.2552: January 6

Kount 360 update

Kount is requiring users to migrate to their go-forward platform Kount® 360. This change will affect clients using the Kount order review and fraud protection services with KIBO. KIBO will support this transition with a new Kount® 360 compatible application, available in **Production Sandbox from November 12, 2025.**

You should test all relevant scenarios to make sure they still work as expected. You will have until Kount's final deadline of January 20, 2026 to switch over in production. Please contact [Kibo Support](#) if you have any questions.

Production Sandbox Features

Fulfillment

- **Multi-Consolidation Update:** When Multi-Consolidation is enabled, and Transfer Shipments have no inventory or only partial inventory within their transfer networks, the system is now optimized to call Direct Ship and additional transfer networks to source the remaining inventory before applying after-actions.

Sandbox Bug Fixes

Service	Resolution
Commerce	An issue related to Two-Factor Authentication (2FA) functionality has been resolved. The <code>CreateUserAuthTicket</code> API now correctly includes the <code>Requires2FA</code> flag, and resolves the "Fingerprint2FA not found" error during 2FA validation.
Order Routing	Fixed shipping transit times cache collision issue that caused incorrect delivery date estimates when multiple products were queried in sequence. The cache key now includes product UPC along with order item ID, ensuring each unique product maintains its own cached shipping calculations.