

November 25, 2025 — 1.2546 Service Update

Announcements

Code Freeze

Kibo has entered its "code freeze" for the peak holiday season, in which no more updates will be pushed to production tenants. Changes will continue to be added to sandbox environments per the below schedule and will be released to production on January 20, 2026:

- [Version 1.2542: October 28](#)
- [Version 1.2544: November 12](#)
- Version 1.2546: November 25
- Version 1.2548: December 9
- Version 1.2550: January 6
- Version 1.2552: January 6

Kount 360 update

Kount is requiring users to migrate to their go-forward platform Kount® 360. This change will affect clients using the Kount order review and fraud protection services with KIBO. KIBO will support this transition with a new Kount® 360 compatible application, available in **Production Sandbox from November 12, 2025**.

You should test all relevant scenarios to make sure they still work as expected. You will have until Kount's final deadline of January 20, 2026 to switch over in production. Please contact [Kibo Support](#) if you have any questions.

Production Sandbox Features

Fulfillment

- **Order Routing Redesign:** The Import/Export Strategy APIs have been redesigned with a modern, modular architecture that aligns with Kibo's current API design standards. The updated implementation now supports complete data export - including all Route configuration fields such as the name column - and significantly improves maintainability for future enhancements.

Sandbox Bug Fixes

Service	Resolution
Commerce	Fixed an issue where item-level routing filters were not applied during delivery date estimation.
Commerce	Fixed an issue where customer attributes would intermittently fail to save or update.
Commerce	Fixed an issue where the GetOrder API did not properly map the isHistoricallImport flag.
Commerce	Fixed an issue with order submit where orders would error on initial submission, resulting in duplicate discount redemptions.
Commerce	Fixed an issue where USPS international shipping methods were not available as options.