

November 12, 2025 — 1.2544 Service Update

Announcements

Code Freeze

Kibo has entered its "code freeze" for the peak holiday season, in which no more updates will be pushed to production tenants. Changes will continue to be added to sandbox environments per the below schedule and will be released to production on January 20, 2026:

- [Version 1.2542: October 28](#)
- Version 1.2544: November 12
- Version 1.2546: November 25
- Version 1.2548: December 9
- Version 1.2550: January 6
- Version 1.2552: January 6

Kount 360 update

Kount is requiring users to migrate to their go-forward platform Kount® 360. This change will affect clients using the Kount order review and fraud protection services with KIBO. KIBO will support this transition with a new Kount® 360 compatible application, available in **Production Sandbox from November 12, 2025.**

You should test all relevant scenarios to make sure they still work as expected. You will have until Kount's final deadline of January 20, 2026 to switch over in production. Please contact [Kibo Support](#) if you have any questions.

Production Sandbox Features

Catalog

- **Korean Language Support for Login and Launchpad:** Admin users can now experience the Login and Launchpad pages in Korean when their browser language is set to Korean (ko-*). All login fields, validation errors, and launchpad menus are fully localized, ensuring a seamless experience for Korean-speaking users. This enhancement improves accessibility and usability for users preferring Korean language support.
- **SearchIndexer: Deduplication of Rabbit Messages:** A new deduplication mechanism has been implemented in the SearchIndexer to prevent duplicate product indexing messages from being queued and processed. By leveraging a distributed cache with a short time-to-live

(TTL), the system now tracks products currently being indexed and discards duplicate messages received within the cache window. This enhancement reduces redundant processing, improves indexing performance, and ensures that products are indexed correctly without unnecessary duplication. The deduplication logic is fully transparent and does not impact normal indexing operations.

Sandbox Bug Fixes

Service	Resolution
Catalog	Catalog ingestion jobs were taking unusually long to complete and often failed with errors when processing product data, causing imports to terminate unexpectedly. This has been corrected so that catalog import jobs now run reliably and complete successfully as expected.
Catalog	New location attribute endpoints were not functioning as expected due to case-sensitive handling of location codes and attribute names, and the missing endpoint for retrieving a specific location attribute. These issues have been corrected so that location attribute operations now work reliably, with proper endpoint support and case-insensitive behavior as expected.
Commerce	Auto substitution logic now executes for imported orders (OMS with Catalog), which previously led to cancelled shipments.
Inventory	Resolved a race condition causing inventory quantities to incorrectly double during concurrent adjustment operations. The fix ensures accurate inventory calculations across all inventory types (standard, granular, and future) by implementing a single source of truth for tagged inventory redistribution.