

# September 16, 2025 — 1.2536 Service Update

## Production Tenant Features

### Commerce

- **Storefront 2FA and OTP:** You can now integrate [Two-Factor Authentication and One-Time Password](#) features for customers signing into their account on your storefront. When either one is triggered (either because you've configured your login process to always require it, or because the user's device fingerprint or region changed), the customer will have three minutes to input a code sent to them via email. If the time expires or they enter an incorrect code three times, they must request a new one. 2FA can also be configured for account signup with flexible options to require 2FA or offer as optional. Account is not created until verification is completed.

### Fulfillment

- **Package Consolidation Update:** Whenever a shipment is removed from a [package consolidation](#) group for any reason (such as if it's canceled, reassigned, or moved to Customer Care), the system will now check to see if only one shipment remains in the group. If so, that shipment will be released from the group so that it can be immediately fulfilled.
- **Search Pick Wave Rules:** You can now use the search bar at the top of the [Pick Wave Rules](#) page to look up a rule name or rule code, as well as expand the Advanced filter menu to search by keyword, status, or creator. A filter button is also displayed on the [pick wave creation screen](#) which allows you to more quickly select the rule you want to use.

## Production Bug Fixes

Service	Resolution
Catalog	The KRW currency symbol was displaying as a question mark (?) on the storefront and Admin UI. This has been fixed so that the correct symbol is displayed.
Commerce	Attempting to create a new customer account from the storefront resulted in an exception error indicating a missing Cart ID or User ID. This has been corrected so that accounts can be successfully created as expected.

# Production Sandbox Features

## Commerce

- **Return Attributes:** You can now define and manage [custom return attributes](#) in the Admin UI. These attributes provide flexibility to capture additional return details and can be applied at both the return level and line-item level during return creation and processing

## Fulfillment

- **Update Estimated Delivery Date (EDD) on Shipments:** You can now [view and edit the EDD on the Admin UI](#) , allowing you to update the estimated delivery date for current and future shipments.
- **Advanced Filter to select Pick Wave Rules:** An [Advanced Filter](#) has been added to narrow the list of pick wave rules available to select from when creating a pick wave.

## Inventory

- **Enhanced Inventory import error/exception emails:** The email notifications for Inventory import errors has been enhanced to include a concise summary (file name, total error count, basic metadata), include a CSV file attachment containing detailed error information & each error entry includes relevant context (line numbers, field names, specific validation failures).

## Order Routing

- **Shipping Method Filter** : Support for [filtering by Shipping method](#) has been added to the Order and Product filters, allowing users to filter Orders and Order Items by shipping method.
- **'Does not Contain' Logical Operator:** Order Routing has been enhanced to support a new Logical Operator 'Does not Contain' as a condition for string type filters.

Note: UI enhancements for Order Routing are only available on the [New Order UI](#)

## Sandbox Bug Fixes

Service	Resolution
Commerce	<b>AddSegmentAccounts API</b> now uses proactive validation to prevent duplicate account-segment relationships, delivering clear error messages, database-agnostic support, and safer handling of edge cases

Service	Resolution
Commerce	Resolved issue where Cybersource V2 gateway always invoked Decision Manager by default, even when not installed. Added configurable option to skip Decision Manager calls using <code>actionList: "DECISION_SKIP"</code> parameter for improved payment.
Commerce	Resolved issue with Decision Manager job triggering erroneously and causing multiple void interactions.
Fulfillment	Fixed an error that occurred when creating shipments for orders without LGC settings. The fix ensures that shipment creation processes properly handle cases where LGC settings are not configured, preventing failures during order fulfillment.
Fulfillment	Fixed an issue where inventory allocation against shipments was appearing blank in the inventory dashboard when products had different UPC and product codes.
Fulfillment	Fulfillment Settings API was not properly honoring tenant attribute overrides for the rule-based pick waves feature flag, preventing clients from enabling the "Pick Wave Rules" option in FFUI despite correct tenant configuration.
Inventory	Fixed an issue where future inventory with granular fields (condition, lot code, serial number) was not properly preserving these fields when being released to current inventory.
Catalog	Resolved issue where the RenameProductCodes API did not properly update the product's updateDate timestamp when renaming product codes or variation codes. Update date now correctly reflects when product codes are modified via API or UI