

August 5, 2025 — 1.2530 Service Update

Production Tenant Features

Commerce

- **Storefront 2FA and OTP:** You can now integrate [Two-Factor Authentication and One-Time Password features](#) for customers signing into their account on your storefront. When either one is triggered (either because you've configured your login process to always require it, or because the user's device fingerprint or region changed), the customer will have three minutes to input a code sent to them via email. If the time expires or they enter an incorrect code three times, they must request a new one. This feature will be kept in sandboxes for additional time before being released to production tenants on August 18.

Fulfillment

- **Multiple Consolidation for Delivery:** You can now enable multiple consolidation under your [Delivery Consolidation site settings](#) if you want to route items through multiple consolidation locations when there no single consolidation location is appropriate for an order. This dedicated toggle allows you to configure your fulfillment preferences separately for Delivery and Ship to Home fulfillment types.
- **Pick Wave Rules:** Pick waves can now be created based on [defined business rules](#). This allows you to improve fulfillment efficiency and accuracy by configuring reusable rules based on products, customers, and shipments (such as for specific product codes, product attributes, B2B accounts, shipping methods, carriers and many other criteria) to customize the criteria for pick waves. The ability to create a pick wave by selecting a fulfillment type (such as BOPIS) will still be available in the rule criteria. When this feature is enabled, the Advanced options previously available while creating pick waves will be within rules. Only shipments matching the selected rule's criteria will be included in the wave.

Production Bug Fixes

Service	Resolution
Commerce	After editing and saving an order attribute of the List type, its values were being replaced by their labels which resulted in orders not passing validation. This has been fixed so that attributes properly retain their values after saving and orders with those attributes can be placed successfully.

Service	Resolution
Commerce	After reauthorization, some orders imported with a fraud status were returned to Pending Review when they should have had their payment captured instead. This was due to an issue with validation data not being updated on the order data, which has been corrected so that these cases can progress as expected.
Commerce	Bundles were unable to be changed (downgraded, upgraded, or switched between) in some Canadian subscriptions when a standard product with extras was only enabled for Direct Ship / STH and then added to a subscription. This has been fixed so that bundles can be successfully updated.
Commerce	Order Routing API Extensions were not being invoked for configurable shipment release, in which orders were in the Pending Shipment status. This has been corrected so that API Extensions are correctly called for these cases.
Import/Export	<p>Dynamic categories were not updated as expected from import files if expressions were not provided. The expression column has now been added to these file templates as a default and validation has been added to ensure that imported data contains a valid expression.</p> <p>Note that if you import files with minimal columns to make small changes (such as disabling a category or changing its parents), then you should contact to enable backwards compatibility for your previous behavior. Otherwise, the expression will be required going forwards.</p>
User Management	Some menu links were still displayed for user roles, like Catalog Manager, even if the users couldn't actually access them due to the role not having appropriate permissions. The Admin UI navigation has been updated to hide these menus where applicable to reduce confusion.

Production Sandbox Features

Commerce

- **Returns API Extensions:** New [HTTP API Extensions](#) are now available to perform custom functions before and after the Create Return, Restock Return Items, and Dispose Return Items processes.
- **Return Pickup Date:** You can now provide a `pickupDate` in the [Create](#) and [Update](#)

[Return](#) endpoints, as well as use it to filter the [Get Returns API](#). This allows you to specify the scheduled or requested date when a returned item should be picked up from the customer, and is a date/time in UTC format. The linked API documentation will be updated soon to include that field in the request and response models.

- **Customer Rules Update:** A warning message is now displayed while editing a customer rule that is referred to by another [return rule](#) or [purchase limit rule](#). This message informs the user that edits will apply to all other return or purchase limit rules that the customer rule has been added to.

Inventory

- **Update Available Inventory:** You can now choose to directly modify Available inventory levels with the `quantity` field when calling the [Refresh/Adjust](#) APIs or [importing a file](#), where previously this field was used for the On Hand amount and the system then calculated the appropriate Available count. Likewise, you can enable the ability to modify the Available field [in the Inventory UI](#) where previously only the On Hand field would be editable. Contact if you want to switch to this new behavior; otherwise your existing inventory processes will not be affected.

Sandbox Bug Fixes

Service	Resolution
Catalog	Some product variations were unable to be updated on a particular implementation due to a "Product Variation Product Code Already Exists" error where the code had previously been orphaned. Cleanup has been done to remove these old codes so that they may be reused.
Catalog	Products were not being updated with the correct sales rank numbers as expected in cases with multiple master catalogs. This has been corrected so that these values are updated appropriately when updates are imported.
Commerce	Digital shipments were intermittently not auto-fulfilling on some production environments. This has been updated so that all digital shipments are automatically fulfilled as expected.
Commerce	Extensible product attributes were not being sent to Order Routing on some orders from OMS-Only implementations. This has been fixed so that these attributes are passed as expected.

Service	Resolution
Commerce	API Extensions were not being invoked when making Order Routing calls for suggestions with estimated delivery dates. This has been corrected so that API Extensions are correctly called for these cases.