August 5, 2025 — 1.2530 Service Update

Production Tenant Features

Fulfillment

- Multiple Consolidation for Delivery: You can now enable multiple consolidation under your Delivery Consolidation site settings if you want to route items through multiple consolidation locations when there no single consolidation location is appropriate for an order. This dedicated toggle allows you to configure your fulfillment preferences separately for Delivery and Ship to Home fulfillment types.
- **Pick Wave Rules**: Pick waves can now be created based on defined business rules. This allows you to improve fulfillment efficiency and accuracy by configuring reusable rules based on products, customers, and shipments (such as for specific product codes, product attributes, B2B accounts, shipping methods, carriers and many other criteria) to customize the criteria for pick waves. The ability to create a pick wave by selecting a fulfillment type (such as BOPIS) will still be available in the rule criteria. When this feature is enabled, the Advanced options previously available while creating pick waves will be within rules. Only shipments matching the selected rule's criteria will be included in the wave.

Production Bug Fixes

Service	Resolution
Commerce	After editing and saving an order attribute of the List type, its values were being replaced by their labels which resulted in orders not passing validation. This has been fixed so that attributes properly retain their values after saving and orders with those attributes can be placed successfully.
Commerce	After reauthorization, some orders imported with a fraud status were returned to Pending Review when they should have had their payment captured instead. This was due to an issue with validation data not being updated on the order data, which has been corrected so that these cases can progress as expected.
Commerce	Bundles were unable to be changed (downgraded, upgraded, or switched between) in some Canadian subscriptions when a standard product with extras was only enabled for Direct Ship / STH and then added to a subscription. This has been fixed so that bundles can be successfully updated.

Service	Resolution
Commerce	Order Routing API Extensions were not being invoked for configurable shipment release, in which orders were in the Pending Shipment status. This has been corrected so that API Extensions are correctly called for these cases.
Import/Export	Dynamic categories were not updated as expected from import files if expressions were not provided. The expression column has now been added to these file templates as a default and validation has been added to ensure that imported data contains a valid expression. Note that if you import files with minimal columns to make small changes (such as disabling a category or changing its parents), then you should contact Kibo Support to enable backwards compatibility for your previous behavior. Otherwise, the expression will be required going forwards.
User Management	Some menu links were still displayed for user roles, like Catalog Manager, even if the users couldn't actually access them due to the role not having appropriate permissions. The Admin UI navigation has been updated to hide these menus where applicable to reduce confusion.

Production Sandbox Features

Commerce

- Returns API Extensions: New HTTP API Extensions are now available to perform custom functions before and after the Create Return, Restock Return Items, and Dispose Return Items processes.
- Return Pickup Date: You can now provide a pickupDate in the Create and Update
 Return endpoints, as well as use it to filter the Get Returns API. This allows you to specify the
 scheduled or requested date when a returned item should be picked up from the customer,
 and is a date/time in UTC format. The linked API documentation will be updated soon to
 include that field in the request and response models.
- **Customer Rules Update**: A warning message is now displayed while editing a customer rule that is referred to by another return rule or purchase limit rule. This message informs the user that edits will apply to all other return or purchase limit rules that the customer rule has been added to.

Inventory

• **Update Available Inventory**: You can now choose to directly modify Available inventory levels with the quantity field when calling the Refresh/Adjust APIs or importing a file, where previously this field was used for the On Hand amount and the system then calculated the appropriate Available count. Likewise, you can enable the ability to modify the Available field in the Inventory UI where previously only the On Hand field would be editable. Contact Kibo Support if you want to switch to this new behavior; otherwise your existing inventory processes will not be affected.

Sandbox Bug Fixes

Service	Resolution
Catalog	Some product variations were unable to be updated on a particular implementation due to a "Product Variation Product Code Already Exists" error where the code had previously been orphaned. Cleanup has been done to remove these old codes so that they may be reused.
Catalog	Products were not being updated with the correct sales rank numbers as expected in cases with multiple master catalogs. This has been correct so that these values are updated appropriately when updates are imported.
Catalog	Some extras were erroneously removed from their product configurations after updating products via the Import/Export tool. This has been fixed so that product files can be imported without losing the configured extras.
Commerce	Digital shipments were intermittently not auto-fulfilling on some production environments. This has been updated so that all digital shipments are automatically fulfilled as expected.
Commerce	Extensible product attributes were not being sent to Order Routing on some orders from OMS-Only implementations. This has been fixed so that these attributes are passed as expected.
Commerce	API Extensions were not being invoked when making Order Routing calls for suggestions with estimated delivery dates. This has been corrected so that API Extensions are correctly called for these cases.
Commerce	A 403 Forbidden error was returned when some Admin users tried to view Pending Shipment orders, even though the users had the appropriate permissions. This has been fixed so that Pending Shipment orders can be successfully accessed.