

July 22, 2025 — 1.2528 Service Update

Announcement: Inventory API Migration

As part of ongoing migration of internal inventory endpoints, Kibo will be migrating the import inventory internal endpoints on production tenants from June 10 through July 31. The endpoints on sandboxes were already migrated.

This is the second of three phases of inventory migration planned for 2025. No action is required from you but if you have questions, please contact .

Production Tenant Features

Catalog

- **Google Feed Update:** The [Google feed integration](#) has been updated to allow more than one brand attribute on an item, such as having three properties for `tenant~brand` , `tenant~brand2` , and `tenant~brand3` . In this case, each attribute will be displayed in its own column on the export file. Note that even if you only want to use one brand, it must be set up as `tenant~brand` or else its column in the export file will be empty.

Fulfillment

- **Block Assignment Update:** Opting to exclude your location from future assignment while [splitting an STH](#), [Delivery](#), or [Transfer](#) shipment now offers the additional option to remain excluded even after inventory refreshes. Previously, excluded locations would always become available for assignment again at the next refresh by default. Any locations that have been blocked are displayed in a new [Manage Blocked Locations page](#) of the Fulfiller UI, where you can manage their block preferences as needed to better control assignment.
- **Delivery Updates:** Some changes have been made to better support Delivery fulfillment.
 - Delivery shipments can now be [included in pick waves](#) as long as they are using the most updated Delivery fulfillment flow (the version that includes Dispatch and Delivery Confirmation steps).
 - [Package Consolidation](#) can now be used to consolidate Delivery shipments across multiple orders for the same customer, as long as they are using the most updated Delivery fulfillment flow. A "Package Consolidation Available" button will be displayed on qualifying Delivery shipments in the Fulfiller UI and allow you to proceed with consolidating all relevant packages in the same manner as STH shipments.

Inventory

- **ATS and ATP:** Granular inventory fields for conditions and/or expiration dates can now be used to [adjust how Available inventory counts are calculated](#), letting you reflect more accurate Available-to-Sell (ATS) and Available-to-Promise (ATP) levels on your storefront. Once these fields are set up, the Inventory UI will display filters that let you select whether to exclude expired products or include condition availability in inventory results. You can display ATS and ATP counts on your storefront by providing similar flags when calling the real-time inventory service APIs.
- **Redistribution API:** A new API endpoint, POST `.../v1/inventory/redistribute`, is now available that accepts a list of UPCs and/or location codes to redistribute segmented inventory across on demand. This lets you react quickly to inventory depletion in sales channels, as it will trigger asynchronous redistribution at the next Refresh or Adjust update and restore the appropriate amount of inventory to those channels (based on their configured allocation percentages). This functionality replaces the the nightly redistribution job that Kibo previously performed for all implementations. The API documentation will be updated soon, but refer to the [Inventory API Overview guide](#) for an example and how the scope is determined based on the fields you provide.

Order Routing

- **Location Type Filter:** When configuring [Order Routing filters](#), Location Type can now be selected as an attribute under the Location options. This allows you to create filters that assign shipments to locations that belong (or don't belong) to a specific type you have set up, such as warehouses or retail stores.

Production Bug Fixes

Service	Resolution
Commerce	Timeouts were occasionally experienced from the Get Accounts API when two calls were made within a second of each other. This process has been improved with better asynchronous handling to avoid this issue in the future.
Commerce	When navigating between orders in the Order Admin UI using the Next Order button, the Site ID was not always updated correctly and thus order audit logs and shipments failed to load. This has been corrected so that order details will be able to retrieve the appropriate context and load all order information.

Service	Resolution
Commerce	Unnecessary emails (such as account creation, status changes, and welcome notifications) were being sent when creating B2B users, instead of being suppressed according to the site settings. This has been fixed so that all B2B email types properly respect their corresponding site setting toggle.
Commerce	Some custom data points on order lines could not be edited after shipments were created if they were strings with number values. This has been corrected so that all non-boolean custom data values can be updated as expected.
Commerce	The fulfilled quantity of Digital shipments (which are automatically fulfilled upon order placement) was not being updated in the order summary details. This has been fixed so that the quantity displayed in the summary is consistent with the actual quantity.
Commerce	Disabled STH Consolidation in the site settings did not automatically disable its nested settings as expected, causing issues such as forced consolidation still being attempted. This behavior has been updated so that the system always verifies whether the STH Consolidation feature is disabled or not before implementing any of its related actions.
Fulfillment	Shipment item quantities were not adjusted as expected after attempting to split a shipment with parent and child items during the Validate Stock step. In this case, the shipment progressed to Print Packing Slip with the full item quantities instead of actually being split. This has been fixed so that partial stock situations with parent and child item relationships can be split successfully.
Subscriptions	Some subscriptions experienced a "system does not permit the attempted action" error that prevented them from creating an order. This was due to a caching issue, which has now been corrected so orders can be successfully submitted.

Production Sandbox Features

Commerce

- **Storefront 2FA and OTP:** You can now integrate [Two-Factor Authentication and One-Time Password features](#) for customers signing into their account on your storefront. When either one is triggered (either because you've configured your login process to always require it, or

because the user's device fingerprint or region changed), the customer will have three minutes to input a code sent to them via email. If the time expires or they enter an incorrect code three times, they must request a new one.

Fulfillment

- **Multiple Consolidation for Delivery:** You can now enable multiple consolidation under your [Delivery Consolidation site settings](#) if you want to route items through multiple consolidation locations when there no single consolidation location is appropriate for an order. This dedicated toggle allows you to configure your fulfillment preferences separately for Delivery and Ship to Home fulfillment types.
- **Pick Wave Rules:** Pick waves can now be created based on [defined business rules](#). This allows you to improve fulfillment efficiency and accuracy by configuring reusable rules based on products, customers, and shipments (such as for specific product codes, product attributes, B2B accounts, shipping methods, carriers and many other criteria) to customize the criteria for pick waves. The ability to create a pick wave by selecting a fulfillment type (such as BOPIS) will still be available in the rule criteria. When this feature is enabled, the Advanced options previously available while creating pick waves will be within rules. Only shipments matching the selected rule's criteria will be included in the wave.

Inventory

- **Update Available Inventory:** You can now choose to directly modify Available inventory levels with the `quantity` field when calling the [Refresh/Adjust APIs](#) or [importing a file](#), where previously this field was used for the On Hand amount and the system then calculated the appropriate Available count. This also applies to updating granular and segmented inventory levels. Contact if you want to switch to this new behavior; otherwise your existing inventory processes will not be affected.

Sandbox Bug Fixes

Service	Resolution
Catalog	Some product variations were unable to be updated on a particular implementation due to a "Product Variation Product Code Already Exists" error where the code had previously been orphaned. Cleanup has been done to remove these old codes so that they may be reused.

Service	Resolution
Commerce	<p>After editing and saving an order attribute of the List type, its values were being replaced by their labels which resulted in orders not passing validation. This has been fixed so that attributes properly retain their values after saving and orders with those attributes can be placed successfully.</p>
Import/Export	<p>Dynamic categories were not updated as expected from import files if expressions were not provided. The expression column has now been added to these file templates as a default and validation has been added to ensure that imported data contains a valid expression.</p> <p>Note that if you import files with minimal columns to make small changes (such as disabling a category or changing its parents), then you should contact to enable backwards compatibility for your previous behavior. Otherwise, the expression will be required going forwards.</p>
User Management	<p>Some menu links were still displayed for user roles, like Catalog Manager, even if the users couldn't actually access them due to the role not having appropriate permissions. The Admin UI navigation has been updated to hide these menus where applicable to reduce confusion.</p>