

July 9, 2024 — 1.2426 Service Update

Announcements

Cloudflare Migration for CDN and WAF

As part of our ongoing efforts to enhance platform performance and security, Kibo Commerce is migrating our Content Delivery Network (CDN) and Web Application Firewall (WAF) services to Cloudflare over the next several weeks. No action is required from you during this migration. However, please be aware that Kibo Support may reach out to you to coordinate the migration of certificates or address any specific needs related to your tenant. If you have any questions or concerns, please contact .

FedEx Carrier Changes

FedEx is decommissioning SOAP web services at the end of August. To prepare for this, Kibo will be releasing a sandbox update on July 23 (with Version 1.2428) that will go to production on August 5. This update requires action from any implementations using FedEx.

After the sandbox release, you will need to reconfigure the FedEx credentials in your sandbox **System > Settings > Shipping > Carrier Accounts**) with your FedEx account number, company information, and address information. Next, contact with the time window to switch you over to the new implementation. You can then test FedEx to ensure that it works as expected. You will have to repeat this process in production environments after August 5.

Import Inventory API Migration

As part of ongoing migration of internal inventory endpoints, Kibo will be migrating the import inventory internal endpoints from July 23 to August 23. No action is required, but if you have questions, please contact .

Production Tenant Features

Commerce

- **Return Label Enhancement:** The Order Admin UI now automatically includes the appropriate Return ID, Order ID, Order Number, and Shipment Number when [generating a return label](#). Previously, these values were not provided and were displayed as "undefined" on the label. Those values will now be populated on the label as expected.

Fulfillment

- **Other Digital Products:** The [digital product fulfillment process](#) and [product type settings](#) have been updated to support digital items other than gift cards or store credit, such as warranties or service fees. This does not support digital art, books, music, printable documents, software, or other files that must be downloaded. These items will be immediately fulfilled and captured upon order placement.

Import/Export

- **Import Validation Enhancement:** The [import/export tool](#) has been updated to better validate imported product data, where previously incorrect data types caused the UI to crash. Now, an error message will be displayed instead of crashing to ensure a more user-friendly experience.

Inventory

- **Inventory Allocation Visibility:** You can now click the Allocated value of any item in the inventory table to view a breakdown of all Ready shipments that have allocated quantity for that item at the selected location. This information can then be filtered by Shipment Type or Shipment ID, and if future inventory is enabled then you can also view shipments allocated with incoming inventory and filter by specific dates. For more details, see the [Inventory UI Overview](#).

Subscriptions

- **Subscription API Filters:** Some API filters that were previously supported on the Orders API but not the Subscription API have been added, including the subtotal, total, currencyCode, and several attribute fields. For a full list of available fields, see the [Sorting & Filtering APIs documentation](#).

Production Bug Fixes

Service	Resolution
Catalog	Category codes in search merchandizing rules were not validating against the correct catalog, resulting in unexpected validation failures. This has been fixed so that the codes are always checked against the intended catalog.
Catalog	Create Discount API requests failed when the <code>thresholdMessage</code> property was not included in the payload, even though that property had not previously been required. This has been fixed so that discounts can be created successfully without restructuring API integrations to include this field.
Commerce	When creating an offline order, the fulfillment type was unable to be selected in sandboxes. This has been corrected so that desired fulfillment options can be successfully applied to offline orders again.
Commerce	Swapping bundles in subscriptions to replace an item in the original bundle did not work as expected, as the new item would still appear in the updated subscription. This was due to a blank options array for the bundled item, which has been corrected so that subscriptions retain the proper item continuity.
Commerce	Initiating a credit for \$0 in the Admin UI would trigger a credit for the order amount instead. This has been corrected so that a credit will only be triggered if the amount entered by the Admin user is greater than zero.

Service	Resolution
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Fulfillment	Fulfillment Manager and Fulfillment Employee roles were not being created for new fulfillment locations, causing errors and preventing users from accessing the Fulfiller UI. This has been fixed so that when a new location is created, those roles will be available for it.
Order Routing	When filtering routing locations by a distance of 10km, locations outside of that radius were still being returned. This has been fixed so that only locations within the appropriate distance are included in filtered results.

Production Sandbox Features

Catalog

- **Product Attributes Pop-Up:** When making changes to product attributes, a pop-up will now indicate that you have unsaved changes if you attempt to cancel the edit or navigate off of the page without saving. You can then cancel the action to save your changes first or continue and lose the changes. This also appears when switching locales from the drop-down menu on [multi-locale catalogs](#).

Commerce

- **Cart Takeover on External Storefronts:** Admin users of headless integrations can now perform [cart takeovers](#) for logged-in shoppers on the external storefront. You have the option to either follow a link from the customer details to view their cart on the external storefront, or populate an offline order in Kibo with the current contents of the external cart. This feature must be enabled by so that they can configure your storefront URL for takeover.
- **Bulk Shipment Adjustment API:** A new API endpoint (POST `.../commerce/orders/{orderId}/shipments/{shipmentId}/adjustments/bulk`) now allows you to perform multiple pricing adjustments on the same shipment at the same time. This supports both item- and shipment-level adjustments, and will only refresh tax once (if necessary) after the adjustments are performed. See [the API documentation](#) for more details.

Fulfillment

- **BPM Customization:** You can now create custom business process management flows by developing your own fork of Kibo's fulfillment workflows repository. This eliminates the need to submit a request for a custom BPM to

Kibo and wait for it to be developed. Once created, your new BPM will be uploaded and installed through the Kibo Dev Center, enabled through API, and then executed via the Kibo Fulfiller UI. See [Customizing the BPM](#) for more detailed instructions and resources.

Sandbox Bug Fixes

Service	Resolution
Catalog	Customers were unable to check out on a particular site because no shipping methods were available for them to select. This was due to redundancy in the API process to retrieve shipping options, and performance enhancements have now been done to avoid this issue in the future.
Catalog	Creating a catalog with the de-DE locale sometimes resulted in an error, due to duplication issues in the JSON file for German localization. This has been corrected so that German master catalogs can be successfully set up along with child catalogs, sites, and storefronts.
Commerce	After a return was created through API, the Issue Refund modal in the Admin UI for the same order would not display the appropriate calculated refund amount. This has been fixed so that calculated return amounts will properly match up.
Fulfillment	If the threshold for package signature requirements was set to \$0, then signatures would not be indicated on all shipping labels as expected. This setting had to be a minimum of \$1 in order for it to be respected. Now, the Fulfiller UI will apply the signature requirement to all appropriate labels when the threshold is set to \$0.
Fulfillment	Several API Exception errors were experienced while fulfilling shipments in pre-prod tenants with a custom integration. This has been corrected so that shipments can successfully move through custom integrations as expected.