

# June 25, 2024 — 1.2424 Service Update

## Announcements

### Cloudflare Migration for CDN and WAF

As part of our ongoing efforts to enhance platform performance and security, Kibo Commerce is migrating our Content Delivery Network (CDN) and Web Application Firewall (WAF) services to Cloudflare over the next several weeks. No action is required from you during this migration. However, please be aware that Kibo Support may reach out to you to coordinate the migration of certificates or address any specific needs related to your tenant. If you have any questions or concerns, please contact .

### Migration of Data Warehouse to GCP

Kibo Commerce is migrating its data warehouse behind the reporting infrastructure to Google Cloud Platform (GCP). This move is part of our commitment to leveraging advanced cloud technologies to improve data processing and reporting capabilities. The migration will take place over the coming weeks, ensuring minimal disruption to services. No action is required on your part. If you have any questions, please contact .

### EU Attribute Namespace Changes

On June 24, Kibo will be correcting attribute namespaces on EU sandbox tenants. Some product attributes that were expected to be in the tenant namespace were associated with the system namespace instead, which could be seen in the Admin UI under the **System > Schema > Product Attributes** details. This meant that updating these attributes was restricted. This change will move product attributes to the tenant namespace and allow updates on them going forward. If you have any questions or concerns, please contact .

This will be reflected on the above Admin page and API access where namespaces are displayed, such as where `https://t<tenantId>.sb.euw1.kibocommerce.com/admin/s-<siteId>/attributes/edit/system~<attributeName>` will now become `https://t<tenantId>.sb.euw1.kibocommerce.com/admin/s-<siteId>/attributes/edit/tenant~<attributeName>`

### FedEx Carrier Changes

FedEx is decommissioning SOAP web services at the end of August. To prepare for this, Kibo will be releasing a sandbox update on July 23 (with Version 1.2428) that will go to production on August 5. This update requires action from any implementations using FedEx.

After the sandbox release, you will need to reconfigure the FedEx credentials in your sandbox (**System > Settings > Shipping > Carrier Accounts**) with your FedEx account number, company information, and address information. Next, contact with the time window to switch you over to the new implementation. You can then test FedEx to ensure that it works as expected. You

will have to repeat this process in production environments after August 5.

## Production Tenant Features

### Catalog

- **File Manager Spinner:** A loading spinner is now displayed in the [file manager](#) while retrieving data via the search function or changing to a new folder. Previously, there was no icon to indicate that files were loading which could result in users thinking there were no results returned. If a timeout does occur, an error message will clearly be displayed.
- **Multi-Locale Catalogs (US Sandbox Release):** This feature allows you to [configure catalogs](#) that support multiple locales. You will be able to switch to any of the supported locales when viewing the [product](#), [product attribute](#), [category](#), and [discount](#) configuration pages. Then you can change language-specific fields, such as product names and descriptions, to easily localize the content for that locale. For more general information, see the [Multi-Locale Catalogs](#) guide.

If you want to use this feature on an existing implementation, then you must contact to be upgraded to a new version of the Catalog Admin APIs and then rewrite your requests to provide a `localizedContent` object. The [API documentation](#) has been updated to reflect the new request models. If you upgrade and still need to manage product data that hasn't been rewritten to the new model, you will be able to call the original version of the APIs without localization by including an `x-api-version` header set to "1" in your request. If you do not upgrade, then your current calls will not require any changes.

### Fulfillment

- **Configurable Shipping Label Orientation:** You can now override the default orientations and styling of shipping labels through your Fulfiller UI theme. A new `shippingLabelOrientationsForCarrier` tenant setting is available as an array with configurations for each carrier where you can set the preferred orientation, CSS style, width, and/or height of that carrier's labels. See the [Fulfiller theme customization guide](#) for more details.

### Import/Export

- **Search Term Redirect Status:** [Export files for search term redirects](#) now include inactive redirects as long as they have not been deleted. A new "Status" column indicates whether that redirect is active or inactive. The export will not include any deleted redirects.

## Production Bug Fixes

Service	Resolution
Catalog	Some attributes could not be deleted on the staging environment due to a query timing out. This has been corrected so that the query will not time out as easily and attributes can be successfully deleted in this environment.
Commerce	Qatar sites were displaying "QR" instead of "QAR" for the currency in both English and Arabic. This has been fixed so that the correct currency code is displayed.
Commerce	The SAR currency was being displayed as "SR" in the storefront page context and data layer tools. This has been corrected so that the correct currency code is displayed.
Commerce	When the general setting "Require login to view live site" was enabled, some email notifications were not sent because the email service was redirected to login. This has been fixed so that all emails will be successfully triggered when this setting is in use.

## Production Sandbox Features

### Commerce

- **Return Label Enhancement:** The Order Admin UI now automatically includes the appropriate Return ID, Order ID, Order Number, and Shipment Number when [generating a return label](#). Previously, these values were not provided and were displayed as "undefined" on the label. Those values will now be populated on the label as expected.

### Fulfillment

- **Other Digital Products:** The [digital product fulfillment process](#) and [product type settings](#) have been updated to support digital items other than gift cards or store credit, such as warranties or service fees. This does not support digital art, books, music, printable documents, software, or other files that must be downloaded. These items will be immediately fulfilled and captured upon order placement.

### Import/Export

- **Import Validation Enhancement:** The [import/export tool](#) has been updated to better validate imported product data, where previously incorrect data types caused the UI to crash.

Now, an error message will be displayed instead of crashing to ensure a more user-friendly experience.

## Inventory

- **Inventory Allocation Visibility:** You can now click the Allocated value of any item in the inventory table to view a breakdown of all Ready shipments that have allocated quantity for that item at the selected location. This information can then be filtered by Shipment Type or Shipment ID, and if future inventory is enabled then you can also view shipments allocated with incoming inventory and filter by specific dates. For more details, see the [Inventory UI Overview](#).

## Subscriptions

- **Subscription API Filters:** Some API filters that were previously supported on the Orders API but not the Subscription API have been added, including the subtotal, total, currencyCode, and several attribute fields. For a full list of available fields, see the [Sorting & Filtering APIs documentation](#).

## Sandbox Bug Fixes

Service	Resolution
Catalog	Category codes in search merchandizing rules were not validating against the correct catalog, resulting in unexpected validation failures. This has been fixed so that the codes are always checked against the intended catalog.
Catalog	Create Discount API requests failed when the <code>thresholdMessage</code> property was not included in the payload, even though that property had not previously been required. This has been fixed so that discounts can be created successfully without restructuring API integrations to include this field.
Commerce	When creating an offline order, the fulfillment type was unable to be selected in sandboxes. This has been corrected so that desired fulfillment options can be successfully applied to offline orders again.
Commerce	Swapping bundles in subscriptions to replace an item in the original bundle did not work as expected, as the new item would still appear in the updated subscription. This was due to a blank options array for the bundled item, which has been corrected so that subscriptions retain the proper item continuity.

<b>Service</b>	<b>Resolution</b>
Commerce	Initiating a credit for \$0 in the Admin UI would trigger a credit for the order amount instead. This has been corrected so that a credit will only be triggered if the amount entered by the Admin user is greater than zero.
Fulfillment	Fulfillment Manager and Fulfillment Employee roles were not being created for new fulfillment locations, causing errors and preventing users from accessing the Fulfiller UI. This has been fixed so that when a new location is created, those roles will be available for it.
Order Routing	When filtering routing locations by a distance of 10km, locations outside of that radius were still being returned. This has been fixed so that only locations within the appropriate distance are included in filtered results.