February 21, 2024 — 1.2406 Service Update

Production Tenant Features

Commerce

- **Restrict Order Adjustments**: A new site setting under Tax Settings, "Disable Tax and Duty Adjustments," can now restrict Admin UI users from making tax and duty adjustments (including item, handling, and shipping tax) on all orders across all sites. This does not currently restrict adjustments on the Subscriptions UI or via the Order API.
- Real-Time Inventory in Catalog: Get Inventory API calls made from the Catalog for creating or updating
 reservations and checking location inventory from the front-end site now utilize the real-time inventory service.
 This means that real-time inventory levels will be referenced to ensure accuracy with current stock when
 performing those actions.
 - Updated February 27: Originally, support for real-time inventory in cart and checkout actions was also released in this version. This included adding items to the cart or checkout, creating checkouts from the cart, creating customer quotes, and updating inventory tags. However, that support has been reverted and will be re-released to sandboxes with Version 1.2408.

Fulfillment

- Force STH-Consolidation: A new site setting under STH Consolidation, "Force consolidation with 0 Inventory at consolidation location," allows you to to consolidate shipments even when there is no inventory at any STH-C enabled location. You can override this site setting in the Create Order API request by enabling or disabling the forceSTHConsolidationOnSplitShipments field.
- Multi Piece Shipments: When this feature is enabled, fulfillers will have the option to associate all packages
 within a shipment with a single master tracking number if the carrier allows. This allows you to save money in
 scenarios where carriers charge shipping fees for every tracking number. This is supported for STH and Transfer
 shipments, but requires Split Packing Slips to be enabled as well and can only be used with custom carriers for
 now.

Subscriptions

• Address State Formatting: When entering a shipping address on the Subscriptions UI, full state names will now be automatically converted into state codes.

Production Bug Fixes

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Service	Resolutio	n

Service	Resolution
Catalog	EU platforms were experiencing slower load times due to the new Google Feed exports. Performance updates have now been implemented for this case.
Commerce	Return restocks were unable to be performed for imported historical orders, as managing stock was not allowed. Now, inventory will always be restocked upon returns assuming "Refund/credit on imported orders" is enabled in your return site settings.
Commerce	In a particular implementation mode, the sale price was not returned in order item subtotals and totals. This has been fixed so that line item data in this scenario properly include the sale price and any discounts.
Fulfillment	When transfer shipments were created and then canceled, extra shipping charges were still being charged for the shipment. This has been corrected so that canceled transfer shipments will not retain those shipping costs.
Fulfillment	Shipping labels were not appearing for print previews or the shipment package data for a particular implementation, despite being successfully generated with the carrier. This has been fixed so that shipping labels are now properly displayed and accessible as expected.

Production Sandbox Features

Catalog

• Import-Export Update: Deprecated export options for Sort Definitions and Product Rankings have been removed from the Import-Export 3.0 tool.

Commerce

• **Duty Fees in Audit Logs**: When viewing audit logs in the Order Admin UI, changes to duty fees will now be included in the reports with details about the change such as the date/time and previous value. This allows better tracking of duty updates caused by a unit price change, shipment adjustment, or item cancellation. Additionally, this means that audit information has been updated in Shipment API responses and you can now view duty, dutyTotal, and dutyAdjustment metadata in the changeMessages object.

User Management

• **Unlock User Accounts:** Some changes have been made to the login process to better support unlocking accounts that were locked due to failed login attempts. The number of failed attempts that are permitted before locking an account has been decreased from 15 to 5, but going through the password reset flow will now unlock the

account. This means that the user no longer has to contact Kibo Support for assistance, as long as they can successfully reset their password. This new password is not allowed to be any previously-used passwords for that account.

Sandbox Bug Fixes

Service	Resolution
Catalog	The "tenant~bundleextras3" attribute was intermittently unable to be updated for either a new value or at the product type level. This process has been updated with better API support so that the attribute can be successfully updated as expected.
Catalog	The Import-Export 3.0 tool mistakenly displayed a filter for individual Catalog IDs when configuring product option exports, even though product options are only supported for export from the master catalog level. The UI has been updated to remove this misleading filter option.
Catalog	A validation error was experienced when attempting to create or edit a Collection product type in the Admin UI, stating that "SupplierInfo must have null values for a collection." This has been fixed so that collections can be successfully updated without encountering this unexpected error.
Commerce	Some B2B customers experienced validation errors when trying to log into their accounts on the storefront. This was due to an issue with the French locale that prevented the system from handling exceptions where a customer was not part of an account hierarchy. This has been corrected so that non-English locales will not cause this validation check to fail.
Commerce	When calculating return amounts, the shippingLossAmount and totalLossAmount in API data did not match up to the actual refund amount. This was due to a rounding issue, which has been fixed so that the loss calculations returned by APIs are more accurate.
Commerce	Some continuity orders for imported subscription were showing incorrect prices. This has been corrected so that the system will fall back to the correct catalog prices when the subscription import did not include unit or product price fields.
Fulfillment	The wrong originalShipmentNumber was being reported in Get Shipment API responses, and instead was always the same value as the parentShipment field. This has been fixed so that the correct original shipment number will be returned even when it's different from the parent shipment.
Fulfillment	Packing slips were no longer being downloaded directly to Zebra handheld devices for printing, opening in a new tab instead. This has been corrected so that the documents will download to Zebra devices as expected.