November 29, 2023 — 1.2346 Service Update



This release was expected to go out on November 28 but was postponed until Wednesday, November 29.

Announcement: Code Freeze

Kibo has entered its "code freeze" for the peak holiday season, in which no more updates will be pushed to production tenants. Changes will continue to be added to sandbox environments per the below schedule and will be released to production on January 8, 2024:

• Version 1.2342: October 31

• Version 1.2344: November 15

• Version 1.2346: November 29

Version 1.2348: December 12

Production Sandbox Features

Commerce

• **Gift Messages and Receipts**: You can now specify both order-level gift messages and individual item-level gift messages, which can be printed on a dedicated gift receipt that does not display the price paid. While gift messages can be viewed and updated in the Admin UI, the receipts can only be printed via the Fulfiller UI during the Provide to Customer or Prepare Shipment steps. See the **Gift Orders and Items guide** for more details.

Fulfillment

Print Return Labels on SRT: As part of the migration of all carrier accounts from the
previous carrier service (CARS) to the Shipping Runtime (SRT) service, the Print Return Labels
functionality has also been updated to SRT. This does not require any additional work on your
end and return labels should continue to work as expected with migrated carrier data.

Sandbox Bug Fixes

Service	Resolution
Commerce	When manually reassigning an order, some locations were duplicated in the list of options. This has been fixed so that results are not duplicated.

Service	Resolution
Commerce	In certain scenarios where customers ordered multiples of a product and a shipment reassignment happened at some point, users were unable to initiate replacement shipments due to a duplicate line error. This has been corrected so that replacements can be successfully shipped when required.
Events	The customeraccount.deleted event notification was not received when an account was deleted, though customeraccount.created and customeraccount.updated messages were working as expected. This has been corrected so that the deletion event notification is properly sent.
Fulfiller	When a line item was adjusted to a price of \$0, return labels would experience an error and could not be printed. This has been fixed so that labels can be successfully generated and printed for \$0 line items.