

Real-Time Inventory Service APIs

The Real-Time Inventory Service APIs provide accurate and real-time inventory visibility to your eCommerce site. These APIs give information such as Get Group Site Availability, Get Product Site Availability, Get Product Availability at Locations, and Get Group Product Availability at Location.

Refer to the [Real-time Inventory](#) topic for more information.

GraphQL queries should be made as a POST call to this endpoint:

```
.../api/commerce/realtime-inventory/graphql
```

The RIS GraphQL queries are externally available and Order Management clients can take advantage of them to drive their storefront experience. You can directly call the RIS queries for your Product Listing Pages or Product Details Pages pages.

The request body varies depending on the specific query, as shown in the following sections.

Get Inventory API

The Get Inventory API call also provides RIS data using the endpoint `.../api/commerce/realtime-inventory/v5/inventory`. This is the same POST request as the [standard GET Inventory](#) call, but provides real-time inventory levels and additional fields for the [inventory segmentation](#) and [accurate fulfillment date](#) features.

Example Response Body

```
[
  {
    "locationName": "West Great Falls Store",
    "locationCode": "4",
    "active": true,
    "tenantID": 17809,
    "onHand": 105,
    "available": 103,
    "allocated": 2,
    "pending": 0,
    "upc": "KTP",
    "blockAssignment": false,
    "ltd": 0,
    "floor": 0,
    "safetyStock": 0,
    "distance": 0.0,
    "directShip": true,
    "transferEnabled": true,
    "pickup": true,
    "countryCode": "US",
    "currencyID": 1,
    "retailPrice": 1.99,
    "taggedInventory": [
      {
        "onHand": 105,
        "available": 103,
```

```
"allocated": 2,
"pending": 0,
"tags": {
  "OrderType": "STH",
  "Channel": "Kibo"
},
"futureInventory": [
  {
    "futureInventoryID": 13672,
    "externalID": "12",
    "onhand": 20,
    "available": 20,
    "allocated": 0,
    "pending": 0,
    "type": "Adjust",
    "bopisProcessingTimeHours": 15,
    "sthProcessingTimeHours": 7,
    "receiveProcessingTimeHours": 10,
    "deliveryDate": "2025-06-25T19:59:00+0000",
    "createDate": "2023-08-17T19:12:25+0000",
    "sthFulfillmentDate": "2025-06-26T02:59:00+0000",
    "bopisFulfillmentDate": "2025-06-26T10:59:00+0000"
  }
],
"bopisProcessingTimeHours": 15,
"sthProcessingTimeHours": 7,
"transferProcessingTimeHours": 15,
"receiveProcessingTimeHours": 10,
"sthFulfillmentDate": "2024-01-30T23:00:43+0000",
"bopisFulfillmentDate": "2024-01-31T07:00:43+0000",
"transferFulfillmentDate": "2024-01-31T14:00:43+0000"
}
],
{
  "locationName": "Berne Apparel",
  "locationCode": "BERNE",
  "active": true,
  "tenantID": 17809,
  "onHand": 20,
  "available": 20,
  "allocated": 0,
  "pending": 0,
  "upc": "KTP",
  "blockAssignment": false,
  "ltd": 0,
  "floor": 0,
  "safetyStock": 0,
  "distance": 0.0,
  "directShip": true,
  "transferEnabled": true,
  "pickup": true,
  "countryCode": "US",
  "currencyID": 1,
  "retailPrice": 1.99,
  "taggedInventory": [
    {
      "onHand": 20,
      "available": 20,
```

```
    "allocated": 0,
    "pending": 0,
    "tags": {
      "OrderType": "STH",
      "Channel": "Kibo"
    },
    "futureInventory": null,
    "receiveProcessingTimeHours": 6
  }
]
},
{
  "locationName": "BellInv001",
  "locationCode": "mike_test",
  "active": true,
  "tenantID": 17809,
  "onHand": 10,
  "available": 10,
  "allocated": 0,
  "pending": 0,
  "upc": "KTP",
  "blockAssignment": false,
  "ltd": 0,
  "floor": 0,
  "safetyStock": 0,
  "distance": 0.0,
  "directShip": true,
  "transferEnabled": true,
  "pickup": true,
  "countryCode": "US",
  "taggedInventory": [
    {
      "onHand": 10,
      "available": 10,
      "allocated": 0,
      "pending": 0,
      "tags": {
        "OrderType": "STH",
        "Channel": "Kibo"
      },
      "futureInventory": null
    }
  ]
},
{
  "locationName": "AFD STH Bopis Transfer Location",
  "locationCode": "AFDSTHBopisTransferLoc1",
  "active": true,
  "tenantID": 17809,
  "onHand": 0,
  "available": 0,
  "allocated": 0,
  "pending": 0,
  "upc": "KTP",
  "blockAssignment": false,
  "ltd": 0,
  "floor": 0,
  "safetyStock": 0,
  "distance": 0.0,
  "directShip": true.
```

```
"transferEnabled": true,
"pickup": true,
"countryCode": "US",
"taggedInventory": [
  {
    "onHand": 0,
    "available": 0,
    "allocated": 0,
    "pending": 0,
    "tags": {
      "OrderType": "STH",
      "Channel": "Kibo"
    },
    "futureInventory": null
  }
]
}
```

The following are multiple Inventory APIs. You can either run using REST or GraphQL queries.

Get Group Site Availability

This query gets the product availability across the site for multiple product codes.

GraphQL Request Body:

The `includeNegativeInventory` field defaults to false.

```
{
  getGroupSiteAvailability(productCodes: ["CHAR-5055-1"], futureDaysToConsider: 1000) {
    quantity
    isAvailable
    futureQuantity
    futureIsAvailable
    products {
      productCode
      quantity
      isAvailable
      futureQuantity
      futureIsAvailable
    }
  }
}
```

Example of GraphQL Response Body:

```

{
  "data": {
    "getGroupSiteAvailability": {
      "quantity": "<BigInt>",
      "isAvailable": "<Boolean>",
      "futureQuantity": "<BigInt>",
      "futureIsAvailable": "<Boolean>",
      "products": [
        {
          "productCode": "CHAR-5055-1",
          "quantity": "<BigInt>",
          "isAvailable": "<Boolean>",
          "futureQuantity": "<BigInt>",
          "futureIsAvailable": "<Boolean>"
        }
      ]
    }
  }
}

```

REST API Request Endpoint (POST):

/api/commerce/realtime-inventory/api/storefront/site/availability

The following are headers for API operation.

Header	Type	Description
x-vol-tenant	request and response	The unique identifier of the tenant. This number appears in your site's URL in Admin, preceded by a "t". For example: <code>https://t0000.sandbox.mozu.com/Admin/m-1/</code> in a sandbox environment.
x-vol-site	request and response	The unique identifier of the site. This number can be found in the URL of the live site as well as some areas of the Admin, such as under System > Structure > Site , preceded by an "s-". For example: <code>https://t0000.sandbox.mozu.com/Admin/s-11111/website</code> in a sandbox environment.

Example Request Body:

```

{
  "includeNegativeInventory": "<boolean>",
  "productCodes": [
    "<string>",
    "<string>"
  ]
}

```

Example Response Body:

```
{
  "quantity": "<integer>",
  "isAvailable": "<boolean>",
  "products": [
    {
      "quantity": "<integer>",
      "isAvailable": "<boolean>",
      "productCode": "<string>"
    },
    {
      "quantity": "<integer>",
      "isAvailable": "<boolean>",
      "productCode": "<string>"
    }
  ]
}
```

Get Product Site Availability

This query gets the product availability across the site for a particular product code.

Request Body:

The `includeNegativeInventory` field defaults to false.

```
query{
  getProductSiteAvailability(
    productCode:"CHAR-5055-1",
    futureDaysToConsider: 1000
  ){
    quantity
    isAvailable
    futureIsAvailable
    futureQuantity
  }
}
```

Example of GraphQL Response Body:

```
{
  "data": {
    "getProductSiteAvailability": {
      "quantity": "<BigInt>",
      "isAvailable": "<Boolean>",
      "futureIsAvailable": "<Boolean>",
      "futureQuantity": "<BigInt>"
    }
  }
}
```

REST API Endpoint (GET):

`/api/commerce/realtime-inventory/api/storefront/site/availability/`

Example Response Body:

```
{  
  "quantity": "<integer>",  
  "isAvailable": "<boolean>"  
}
```

Get Product Availability at Locations

This query gets the availability for a product across multiple location codes.

Request Body:

```

query{
  getProductAvailabilityAtLocations(
    productCode: "KTP",
    locationCodes:["4", "BERNE", "mike_test"]
    tags: [
      {
        category: "OrderType",
        tag : "STH"
      }
    ],
    futureDaysToConsider: 100){
    locations{
      locationCode
      quantity
      isAvailable
      sthFulfillmentDate
      bopisFulfillmentDate
      transferFulfillmentDate
      sthProcessingTimeHours
      bopisProcessingTimeHours
      transferProcessingTimeHours
      receiveProcessingTimeHours
      segments{
        tags{
          category
          tag
        }
        quantity
        isAvailable
        sthFulfillmentDate
        bopisFulfillmentDate
        transferFulfillmentDate
        sthProcessingTimeHours
        bopisProcessingTimeHours
        transferProcessingTimeHours
        receiveProcessingTimeHours
        futureInventory{
          quantity
          isAvailable
          incomingFutureInventoryDate
          sthFulfillmentDate
          bopisFulfillmentDate
          transferFulfillmentDate
          sthProcessingTimeHours
          bopisProcessingTimeHours
          transferProcessingTimeHours
          receiveProcessingTimeHours
        }
      }
    }
  }
}

```

Example Response Body:

```

{
  "data": {
    "getProductAvailabilityAtLocations": {
      "locations": [

```



```

{
  "locationCode": "BERNE",
  "quantity": "10",
  "isAvailable": true,
  "receiveProcessingTimeHours": "6",
  "segments": [
    {
      "tags": [
        {
          "category": "Channel",
          "tag": "Kibo"
        },
        {
          "category": "OrderType",
          "tag": "STH"
        }
      ],
      "quantity": "10",
      "isAvailable": true,
      "receiveProcessingTimeHours": "6"
    }
  ],
},
{
  "locationCode": "4",
  "quantity": "4",
  "isAvailable": true,
  "sthFulfillmentDate": "2024-02-12T15:40:17+0000",
  "bopisFulfillmentDate": "2024-02-12T23:40:17+0000",
  "transferFulfillmentDate": "2024-02-13T06:40:17+0000",
  "sthProcessingTimeHours": "7",
  "bopisProcessingTimeHours": "15",
  "transferProcessingTimeHours": "15",
  "receiveProcessingTimeHours": "10",
  "segments": [
    {
      "tags": [
        {
          "category": "Channel",
          "tag": "Kibo"
        },
        {
          "category": "OrderType",
          "tag": "STH"
        }
      ],
      "quantity": "4",
      "isAvailable": true,
      "sthFulfillmentDate": "2024-02-12T15:40:17+0000",
      "bopisFulfillmentDate": "2024-02-12T23:40:17+0000",
      "transferFulfillmentDate": "2024-02-13T06:40:17+0000",
      "sthProcessingTimeHours": "7",
      "bopisProcessingTimeHours": "15",
      "transferProcessingTimeHours": "15",
      "receiveProcessingTimeHours": "10"
    }
  ],
},
{
  "locationCode": "mike test"
}

```

```

    "quantity": "10",
    "isAvailable": true,
    "segments": [
      {
        "tags": [
          {
            "category": "Channel",
            "tag": "Kibo"
          },
          {
            "category": "OrderType",
            "tag": "STH"
          }
        ],
        "quantity": "10",
        "isAvailable": true
      }
    ]
  }
}
}
}
}

```

REST API Endpoint (GET):

</api/commerce/realtime-inventory/api/storefront/availability/locations/product>

The following are headers for API operation.

Header	Type	Description
x-vol-tenant	request and response	The unique identifier of the tenant. This number appears in your site's URL in Admin, preceded by a "t". For example: https://t0000.sandbox.mozu.com/Admin/m-1/ in a sandbox environment.
x-vol-site	request and response	The unique identifier of the site. When you log in to Admin, this number appears in the URL preceded by an "s-". For example: https://t0000.sandbox.mozu.com/Admin/s-11111/website in a sandbox environment.

Example Response Body:

```
{
  "productCode": "<string>",
  "locations": [
    {
      "quantity": "<integer>",
      "isAvailable": "<boolean>",
      "productCode": "<string>",
      "locationCode": "<string>",
      "productDetails": {
        "sku": "<string>",
        "partNumber": "<string>"
      }
    },
    {
      "quantity": "<integer>",
      "isAvailable": "<boolean>",
      "productCode": "<string>",
      "locationCode": "<string>",
      "productDetails": {
        "sku": "<string>",
        "partNumber": "<string>"
      }
    }
  ]
}
```

Get Group Availability at Locations

This query gets the availability for multiple product codes or variants across multiple location codes.

Request Body:

```

query {
  getGroupAvailabilityAtLocations(productCodes: ["KTP"], locationCodes:["4", "BERNE", "mike_test
"]
  tags: [
    {
      category: "OrderType",
      tag : "STH"
    }
  ]){
  locations{
    locationCode
    isAvailable
    sthFulfillmentDate
    bopisFulfillmentDate
    transferFulfillmentDate
    sthProcessingTimeHours
    bopisProcessingTimeHours
    transferProcessingTimeHours
    receiveProcessingTimeHours
    productDetails {
      sku
      partNumber
    }
    segments{
      tags{
        category
        tag
      }
      quantity
      isAvailable
      sthFulfillmentDate
      bopisFulfillmentDate
      transferFulfillmentDate
      sthProcessingTimeHours
      bopisProcessingTimeHours
      transferProcessingTimeHours
      receiveProcessingTimeHours
      futureInventory{
        quantity
        isAvailable
        incomingFutureInventoryDate
        sthFulfillmentDate
        bopisFulfillmentDate
        transferFulfillmentDate
        sthProcessingTimeHours
        bopisProcessingTimeHours
        transferProcessingTimeHours
        receiveProcessingTimeHours
      }
    }
  }
}
}
}

```

Example Response Body:

```

{
  "data": {
    "getGroupAvailabilityAtLocations": {

```

```

"getGroupAvailabilityAtLocations": [
  {
    "locations": [
      {
        "locationCode": "BERNE",
        "isAvailable": true,
        "receiveProcessingTimeHours": "6",
        "productDetails": {},
        "segments": [
          {
            "tags": [
              {
                "category": "Channel",
                "tag": "Kibo"
              },
              {
                "category": "OrderType",
                "tag": "STH"
              }
            ],
            "quantity": "10",
            "isAvailable": true,
            "receiveProcessingTimeHours": "6"
          }
        ]
      },
      {
        "locationCode": "4",
        "isAvailable": true,
        "sthFulfillmentDate": "2024-02-12T15:46:18+0000",
        "bopisFulfillmentDate": "2024-02-12T23:46:18+0000",
        "transferFulfillmentDate": "2024-02-13T06:46:18+0000",
        "sthProcessingTimeHours": "7",
        "bopisProcessingTimeHours": "15",
        "transferProcessingTimeHours": "15",
        "receiveProcessingTimeHours": "10",
        "productDetails": {},
        "segments": [
          {
            "tags": [
              {
                "category": "Channel",
                "tag": "Kibo"
              },
              {
                "category": "OrderType",
                "tag": "STH"
              }
            ],
            "quantity": "4",
            "isAvailable": true,
            "sthFulfillmentDate": "2024-02-12T15:46:18+0000",
            "bopisFulfillmentDate": "2024-02-12T23:46:18+0000",
            "transferFulfillmentDate": "2024-02-13T06:46:18+0000",
            "sthProcessingTimeHours": "7",
            "bopisProcessingTimeHours": "15",
            "transferProcessingTimeHours": "15",
            "receiveProcessingTimeHours": "10",
            "futureInventory": [
              {

```

```

        "quantity": "20",
        "isAvailable": true,
        "incomingFutureInventoryDate": "2025-06-25T19:59:00+0000",
        "sthFulfillmentDate": "2025-06-26T02:59:00+0000",
        "bopisFulfillmentDate": "2025-06-26T10:59:00+0000",
        "sthProcessingTimeHours": "7",
        "bopisProcessingTimeHours": "15",
        "receiveProcessingTimeHours": "10"
      }
    ]
  },
  {
    "locationCode": "mike_test",
    "isAvailable": true,
    "productDetails": {},
    "segments": [
      {
        "tags": [
          {
            "category": "Channel",
            "tag": "Kibo"
          },
          {
            "category": "OrderType",
            "tag": "STH"
          }
        ],
        "quantity": "10",
        "isAvailable": true
      }
    ]
  }
]
}

```

REST API Request Endpoint (GET):

`/api/commerce/realtime-inventory/api/storefront/availability/locations/products`

The following are headers for API operation.

Header	Type	Description
x-vol-tenant	request and response	The unique identifier of the tenant. This number appears in your site's URL in Admin, preceded by a "t". For example: <code>https://t0000.sandbox.mozu.com/Admin/m-1/</code> in a sandbox environment.

Header	Type	Description
x-vol-site	request and response	The unique identifier of the site. When you log in to Admin, this number appears in the URL preceded by an "s-". For example: <code>https://t0000.sandbox.mozu.com/Admin/s-11111/website</code> in a sandbox environment.

Example Request Body:

```
{  
  "productCodes": [  
    "<string>",  
    "<string>"  
  ],  
  "locationCodes": [  
    "<string>",  
    "<string>"  
  ]  
}
```

Example Response Body:

```

[
  {
    "productCode": "<string>",
    "locations": [
      {
        "quantity": "<integer>",
        "isAvailable": "<boolean>",
        "productCode": "<string>",
        "locationCode": "<string>",
        "productDetails": {
          "sku": "<string>",
          "partNumber": "<string>"
        }
      },
      {
        "quantity": "<integer>",
        "isAvailable": "<boolean>",
        "productCode": "<string>",
        "locationCode": "<string>",
        "productDetails": {
          "sku": "<string>",
          "partNumber": "<string>"
        }
      }
    ]
  },
  {
    "productCode": "<string>",
    "locations": [
      {
        "quantity": "<integer>",
        "isAvailable": "<boolean>",
        "productCode": "<string>",
        "locationCode": "<string>",
        "productDetails": {
          "sku": "<string>",
          "partNumber": "<string>"
        }
      },
      {
        "quantity": "<integer>",
        "isAvailable": "<boolean>",
        "productCode": "<string>",
        "locationCode": "<string>",
        "productDetails": {
          "sku": "<string>",
          "partNumber": "<string>"
        }
      }
    ]
  }
]

```

Get Group Available Locations

This query gets the locations of available inventory for specific fulfillment types. This supports an ANY query which is a union across multiple locations. It also supports an ALL query which is the

intersection across multiple locations.

Possible values for productSearchType options are "all", "any", "partial", and "all_stores".

Request Body:

The fulfillment types are "PICKUP" and "DIRECT_SHIP".

```
query{
  getGroupAvailableLocations(
    fulfillmentTypes: [DIRECT_SHIP, PICKUP]
    productCodes: ["KTP"]
    tags: [
      {
        category: "OrderType",
        tag : "STH"
      },
      {
        category: "Channel",
        tag : "Ebay"
      }
    ]){
    locationCodes
  }
}
```

Example Response Body:

```
{
  "data": {
    "getGroupAvailableLocations": {
      "locationCodes": [
        "A",
        "8"
      ]
    }
  }
}
```

REST API Request Endpoint (POST):

`/api/commerce/realtime-inventory/api/storefront/locations`

The following are headers for API operation.

Header	Type	Description
x-vol-tenant	request and response	The unique identifier of the tenant. This number appears in your site's URL in Admin, preceded by a "t". For example: <code>https://t0000.sandbox.mozu.com/Admin/m-1/</code> in a sandbox environment.

Header	Type	Description
x-vol-site	request and response	The unique identifier of the site. When you log in to Admin, this number appears in the URL preceded by an "s-". For example: https://t0000.sandbox.mozu.com/Admin/s-11111/website in a sandbox environment.

Example Request Body:

```
{
  "fulfillmentTypes": [
    "PICKUP",
    "DIRECT_SHIP"
  ],
  "productCodes": [
    "<string>",
    "<string>"
  ],
  "productSearchType": "all"
}
```

Example Response Body:

```
{
  "data": {
    "getGroupAvailableLocations": {
      "locationCodes": [
        "A",
        "8"
      ]
    }
  }
}
```

Get Group Available Pickup Locations

This query gets the pickup locations of available inventory for only returns pickup locations. This supports ANY query which is a union across multiple locations. It also supports an ALL which is the intersection across multiple locations.

Request Body:

```
query{ getGroupAvailablePickupLocations(productCodes: [String!]): PickupLocationsResponse}
```

Example Response Body:

```
{
  "data": {
    "getGroupAvailablePickupLocations": {
      "productCode": "<String>",
      "pickupLocations": [
        {
          "locationCode": "<String>",
          "address": "<String>",
          "hoursOfOperation": "<String>",
          "isAvailableForPickup": "<Boolean>",
          "sthPickupDate": "<OffsetDateTime>",
          "bopisPickupDate": "<OffsetDateTime>",
          "transferPickupDate": "<OffsetDateTime>",
          "productDetails": {
            "partNumber": "<String>",
            "sku": "<String>"
          }
        },
        {
          "locationCode": "<String>",
          "address": "<String>",
          "hoursOfOperation": "<String>",
          "isAvailableForPickup": "<Boolean>",
          "sthPickupDate": "<OffsetDateTime>",
          "bopisPickupDate": "<OffsetDateTime>",
          "transferPickupDate": "<OffsetDateTime>",
          "productDetails": {
            "partNumber": "<String>",
            "sku": "<String>"
          }
        }
      ]
    }
  }
}
```