

# Manage Tags on Order Items

You can access the inventory tags on order items in the Orders UI.



You can only edit tags on Pending orders. You cannot edit tags on orders that have been submitted, only view them.

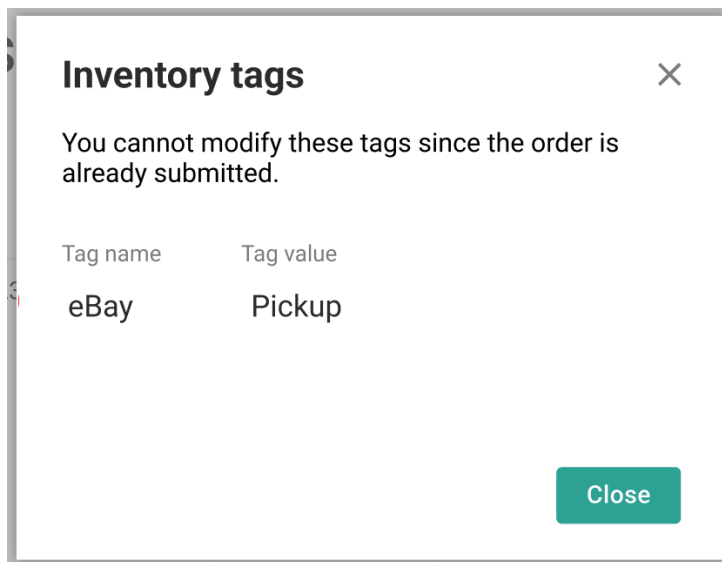
## View Tags in Order Details

To view the tags:

1. Go to **Main > Orders > Orders**.
2. Click on an order to view its details.
3. Click **View # Inventory** tags under a line item.
4. In the pop-up, the current tags and values will be displayed. If the order is in Pending status, then a message will direct you to edit the tags via the Edit Details button:

Tag name	Tag value
Store	Pickup
Amazon	STH
eBay	Pickup

If the order has been submitted, then the message will instead inform you that you cannot modify the tags:



## Edit Order Item Tags

If the order is Pending, return to the order details to edit the tags:

1. Click **Edit Details** on the order, where you will be able to edit and add order items.
2. Click the **Add/Edit Inventory Tags** link underneath a line item.
3. A pop-up with the editable tags will appear, displaying the first three tags on the item. Select new names/values or add new tags as necessary. Remove tags with the **Clear** button.

**Add/edit inventory tags** ✕

A tag is the category that you want to segment the inventory by. Add up to 3 inventory tags and their corresponding values.

Tag name	Tag value	
Store	Pickup	x Clear
Amazon	STH	x Clear
Select a tag	Select a value	

Cancel Confirm

4. Click **Confirm**.



When [creating a new shipment](#) for an existing order, you can add inventory tags to the items in the new shipment. Likewise, you can set or update inventory tags on items in [subscriptions](#). The process for adding and updating tags in these cases is the same as shown above for new orders, and follows the

same validation.

Note that if any tags already exist on a subscription, then those will be passed to the items in [Order All Items Now](#), [Order Partial Items Now](#), or [Next Order Only](#) mode.

## Tags with Reserve Inventory

Whenever inventory tags are set or updated on an item in a Pending order, cart, or checkout that includes [reserve inventory](#), then the entire line item and quantity combination will be reevaluated and allocated or deallocated appropriately.



You can also use the [Update Reservation Item API](#) to manually update a specific reserved item and its fulfillment location code, fulfillment type and inventory tags.

For STH shipments without a location code:

- If any of these fields are updated, then new suggestions will be fetched from Order Routing. Any errors will block the new values from being updated on the item.
- If the call succeeds, the existing inventory will be deallocated and reallocated for the complete quantity.

For STH shipments with a location code:

- If any of these fields are updated, the existing inventory will be deallocated.
- A new inventory call will be made to allocate the complete quantity with the updated fields.

For BOPIS, Delivery, and Curbside shipments without Transfers enabled:

- If any of these fields are updated, an inventory check will be done.
- If no inventory is available at the pickup location, the values will not be updated on the item.
- If inventory is available, then the complete quantity will be deallocated and reallocated.

For BOPIS, Delivery, and Curbside shipments with Transfers enabled:

- If any of these fields are updated, an inventory check will be done.
- If there is no inventory for the entire quantity, new Order Routing suggestions will be retrieved and the existing quantity will be deallocated. It will be reallocated with the complete quantity.
- If partial inventory is unavailable at a pickup location, order routing will be called for partial quantity and the remaining quantity will be deallocated and reallocated.
- If no inventory/partial inventory and no valid routing suggestions, the new values will not be updated on the items.
- If there is full inventory, then the complete quantity will be deallocated and reallocated.

For example, you might update an inventory tag for a BOPIS order item with 5 quantity. If all 5 are available at the pickup location, then the allocation will be done and the item will remain in the cart. If 3 are available at the pickup location, then 2 will be sent to Order Routing to create transfers. If 0 are available at the pickup location, then 5 will be sent to Order Routing to create transfers. If a transfer cannot be created for either case (such as if there is no other quantity in stock anywhere else), the item will not be updated and the user will be informed that the product is out of stock.