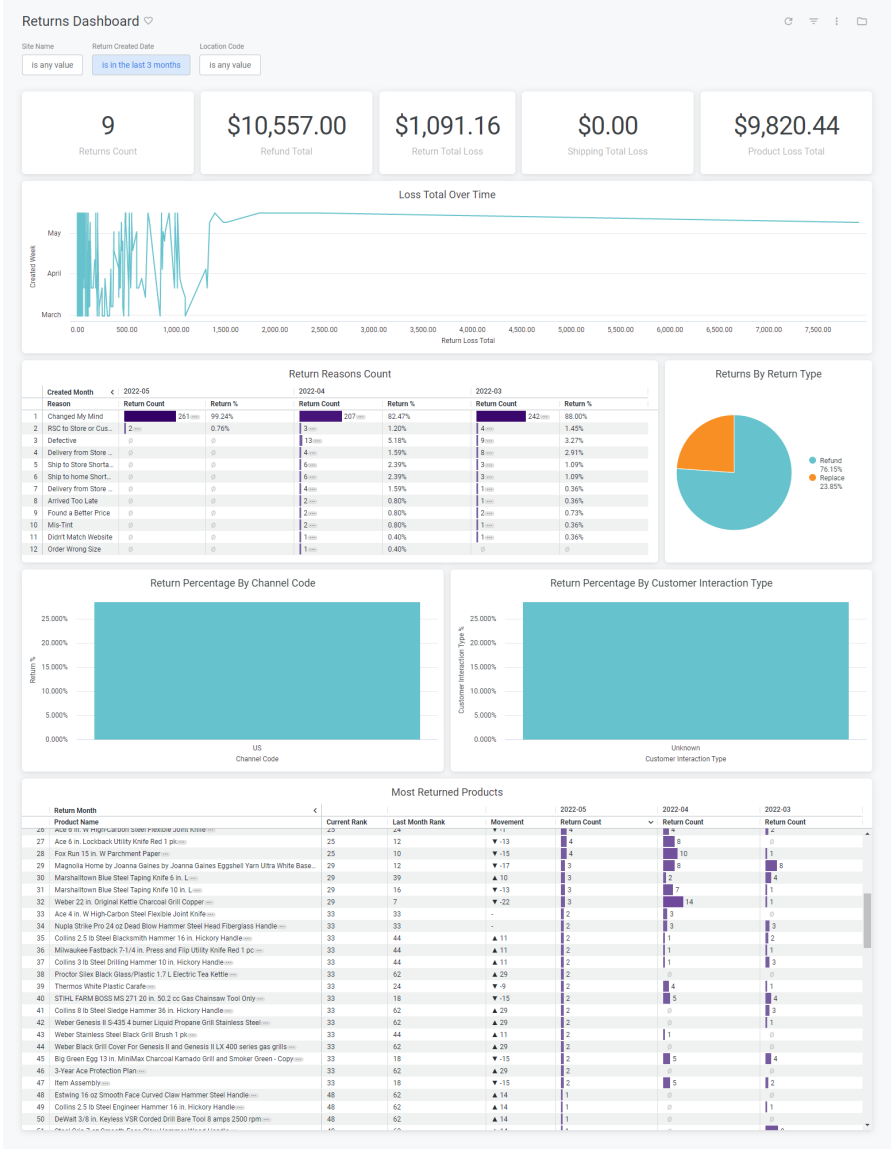# Returns Dashboard

The Returns dashboard provides a high-level overview of returns that have been made on orders from the site. This can be viewed under the order topic at **Kibo Standard Reports** > **Order** > **Returns Dashboard** in the navigation menu.

The supported filters that can be applied to this dashboard are:

Name	Description	Default
Site Name	Restrict results to one or more of your sites.	All
Return Created Date	Limit results to only returns created within this time range.	Past thirteen weeks
Location Code	Restrict results to one or more location code.	All

The measures that are calculated by this dashboard are:

Name	Description
Return Count	Total number of returns generated.
Total Shipping Loss	Sum of total shipping loss for all returns.
Total Product Loss	Sum of total product loss for all returns.
Total Return Loss	Sum of total loss in return (Product Loss + Shipping Loss).
Total Refunded Amount	Sum of refund amount for all returns.
Returned Order Count	Total number of orders with an associated return.

The tiles that make up this dashboard are:

Name	Description
Return Count	The total count of returns created.
Return Total Loss	The total return loss for all returns.
Shipping Total Loss	The total shipping loss for all returns.
Product Total Loss	The total product loss all returns.
Refund Total	The total refunded amount for all returns.
Loss Total Over Time	The loss total bucketed by calendar week.
Most Returned Products	A list of products sorted in descending order by the count of returned orders for the current month. Includes the current month rank and revenue, the previous month rank and revenue, and the change in rank.
Return Reasons Count	The returned order count for each return reason as both a number and as a percentage of the returned order count for all reasons.
Returns By Return Type	The relative percentage of total returns for each return type.
Return Percentage By Channel Code	The number of orders placed through a certain channel that have one or more associated returns as a percentage of the total number of orders placed through that channel.

Name	Description
Return Percentage By Customer Interaction Type	The number of orders placed through a certain customer interaction type that have one or more associated returns as a percentage of the total number of orders placed through that customer interaction type.