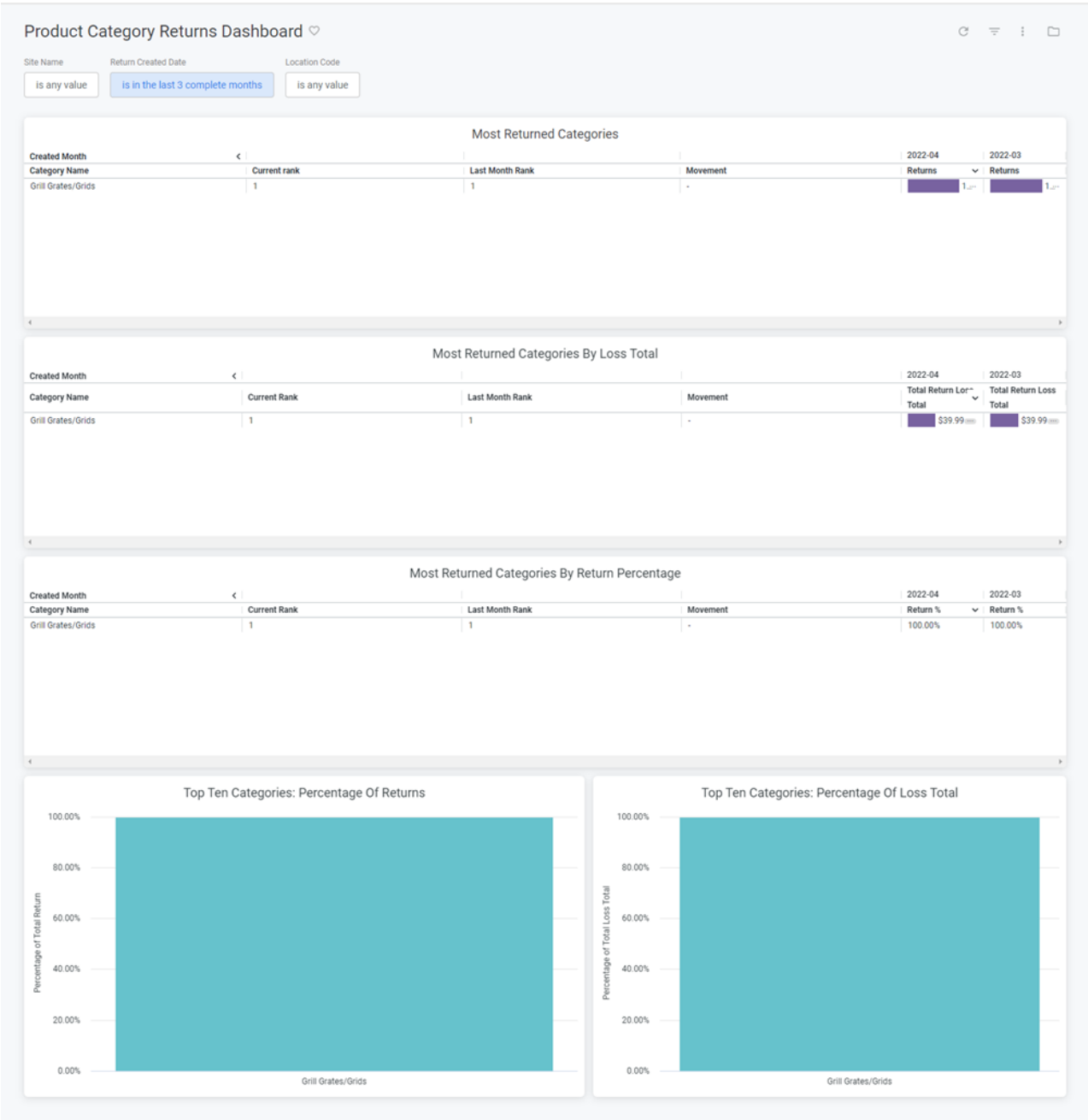


Product Category Returns Dashboard

The Product Category Returns dashboard keeps you up to date on the product categories with the most frequent returns and highest return loss. It can be viewed from **Kibo Standard Reports > Returns > Product Category Returns Dashboard**.



The supported filters that can be applied to this dashboard are:

Name	Description	Default
Site	Restrict results to one or more of your sites.	All
Return Created Date	Limit results to only returns created within this time range.	Past three complete months
Location Code	Limit results to a specific location.	All

The measures that are calculated by this dashboard are:

Name	Description
Return Count	The count of all returns.
Return Loss Total	The sum of the product loss for all returns.
Return Percentage	The count of returns divided by the count of order.

The tiles that make up this dashboard are:

Name	Description
Most Returned Categories	Table listing the product categories with the highest return count and how that count ranks among all categories.
Most Returned Categories By Loss Total	Table listing the product categories with the greatest total return loss and how that sum ranks among all categories.
Most Returned Categories By Return Percentage	Table listing the product categories with the highest return percentage and how that percentage ranks among all categories.
Top Ten Categories: Percentage Of Returns	Column chart listing the ten product categories that account for the highest percentage of all returns.
Top Ten Categories: Percentage Of Loss Total	Column chart listing the ten product categories that account for the highest percentage of the total return loss.