

# Fulfillment Dashboard

The Fulfillment dashboard provides a high level overview of how shipments are being fulfilled. It can be viewed under the shipment topic at **Kibo Standard Reports > Shipment > Fulfillment Dashboard** in the navigation menu.



The supported filters that can be applied to this dashboard are:

Name	Description	Default
Site	Restrict results to one or more of your sites.	All

Name	Description	Default
Created Date	Limit results to only shipments created within this time range.	Past five weeks
Location Code	Limit results to specific locations.	All

The measures that are calculated by this dashboard are:

Name	Description
Fulfilled GMV	The sum of all line item totals where the associated shipment status is fulfilled.
Average Hours To Fulfill	The average number of hours elapsed between the time of the shipment record's creation and the time the shipment is fulfilled for all shipments with a status of fulfilled.
Fulfilled Shipment Count	Count of all shipments with a shipment status of fulfilled.
Rejected Shipment Count	Count of all shipments that were rejected.
Rejection Percentage	The rejected shipment count as a percentage of the total count of all shipments.
Shipment Fill Rate	The fulfilled shipment count as a percentage of the total count of all shipments.
Order Fill Rate	The count of all valid orders with a fulfillment status of fulfilled as a percentage of all valid orders.

The tiles that make up this dashboard are:

Name	Description
Fulfilled GMV	The fulfilled GMV for all shipments. Year-over-year uses the same calendar dates one year prior.
Fulfilled Shipments	The fulfilled shipment count. Year-over-year uses the same calendar dates one year prior.
Shipment Fill Rate	The shipment fill rate. Year-over-year uses the same calendar dates one year prior.

Name	Description
Order Fill Rate	The order fill rate. Year-over-year uses the same calendar dates one year prior.
Average Hours To Fulfill	The average hours to fulfill all shipments. Year-over-year uses the same calendar dates one year prior.
Rejection Percentage	The rejection percentage for all shipments. Year-over-year uses the same calendar dates one year prior.
Weekly Fulfilled GMV	The fulfilled GMV bucketed by the shipment created week. Year-over-year uses the same calendar dates one year prior.
Weekly Fulfilled Shipments	The fulfilled shipment count bucketed by the shipment created week. Year-over-year uses the same calendar dates one year prior.
Weekly Shipment Fill Rate	The shipment fill rate bucketed by the shipment created week. Year-over-year uses the same calendar dates one year prior.
Weekly Order Fill Rate	The order fill rate bucketed by the shipment created week. Year-over-year uses the same calendar dates one year prior.
Average Hours To Fulfill Shipment	The fulfilled GMV bucketed by the shipment created week. Each series represents a shipment type.
Rejections By Location	The count of rejected shipments, count of total shipments, and the rejection percentage for each location code.
Rejections By Reason	The count of rejected shipments and the percentage of total rejections that count represents for each rejection reason.
Cancelations by Location	The count of canceled shipments, count of total shipments, and the cancelation percentage for each location code.
Cancelations by Reason	The count of canceled shipments and the percentage of total cancelations that count represents for each cancelation reason.