

Configurable Gift Cards

Configurable gift cards require you to create special product attributes and a product type before the gift card product.

Create the Product Attributes

You must first create product attributes that provide the selectable monetary amounts for the gift card.

1. Go to **System > Schema > Product Attributes**.

2. Click **Create New Attribute**.

3. Enter an **Attribute Label**.

This label appears on your storefront and is visible to your shoppers.

4. Enter an **Administration Name**.

This field defaults to the Attribute Label value, but you can specify another name to help you better identify the attribute.

5. If not already populated, enter an **Attribute Code**.

This field defaults to the Attribute Label value.

6. Set the **Input Type** to **List**.

7. Under **Attribute Type**, select **Option**.

8. Set the **Date Type** to either **Text** or **Number**.

Text allows you to add in the dollar sign to the monetary values in the list. Number only supports numerical values.

9. Under **Values**, add the individual monetary amounts that your gift cards come in.



Press **Enter** after typing in each value to quickly add your values to the list.

10. Click **Save** to save the product attribute.

Create the Product Type

After creating the product attributes, you then create the product type so that Kibo eCommerce knows the product is a gift card.



If you previously created a gift card product type, you're not required to create an additional gift card product type for the configurable gift card. However, if you use an existing gift card product type, you'll need to add your product attributes to the product type as Options.

1. Go to **System > Schema > Product Types**.

2. Click **Create New Product Type**.

3. Enter a **Name**.
4. Under **Supported Usage Types**, ensure that **Configurable Product With Options** is selected.



If you plan on creating standard gift cards, select **Standard Product**. You can use the same product type for the two different gift card types.

5. Under **Options**, click **Add**.
6. In the **Attribute** list, select the product attribute you previously created for the monetary gift card amounts.
7. In the **Values** list, select the monetary value amounts that you wish to offer the gift card in. Each selection appears in the **Selections** list.



The sequence the monetary values appear in the Selections list is the same sequence they'll appear in to shoppers.

8. Click **Done**.
9. Under **Advanced**, select **This Product Type is a Digital Gift Card**.
10. Click **Save** to save the product type.

As of January 2022, there is a bug that means the **This Product Type is a Digital Gift Card** setting does not properly configure the gift card - it sets the `goodsType` field in the product type definition to "DigitalCredit" instead of "DigitalGiftCard." Until this is fixed, you need to use the Product Type API to correctly set the `goodsType` for your new product type:

1. Make a [Get Product Type](#) call with the ID of the product type and copy the response data.
2. Make an [Update Product Type](#) call for that product type and use the GET data as the request, but change the `goodsType` value to "DigitalGiftCard"
3. The type will now be properly configured and allow products to be identified as digital gift cards.

When this issue is fixed so that the UI option properly configures gift cards, it will be announced in the [release notes](#) and the above instructions will be removed from this guide.

Create the Gift Card Product

After creating the product attributes and product type, you then create the gift card product and apply the product type you previously created.

1. Go to **Main > Catalog > Products**.
2. Click **Create New Product**.
3. Click the **Plus** button on the global tab to add the gift card to a specific catalog.
4. Enter a **Code** for the gift card.
5. Select a **Status** for the gift card.

The Status drop-down menu does not appear if you did not previously select a specific catalog.

6. Under **Product Type**, select the gift card product type you previously created.
7. Under **Product Usage**, select **Configurable Product With Options**.
8. Enter a **Name** for the gift card.

This is the name that appears on your storefront and is visible to shoppers.

9. (Optional) Enter a **Short Description**, a **Full Description**, and add a **Product Image**.
10. Set the **Price** and **Gift Card/Credit Value** to \$0.



The base gift card should have a price of \$0, and the individual gift card variances will have a price according to their respective monetary values.

11. (**Recommended**) Under **Product Discounts**, Kibo eCommerce recommends to select **Restrict discounts on this product** to prevent discounts being applied to the gift card price.
12. Under **First Available Date**, ensure the correct date is selected when the gift card product first became available.
13. Under **Options**, click **Select Values**.
14. In the **Edit Variants** dialog box, click **Update Options**.
The product attributes you previously created appear.
15. Select the monetary values you wish to offer the gift card in.
16. Click **Save**.
17. In the **Edit Variants** dialog box, complete the following steps for each applicable gift card variant:
 1. Enable each individual gift card variant.
 2. (Optional) Enter your own product code for each variant. If you don't enter a product code, Kibo eCommerce automatically creates one for you.
 3. Under **Extra Price**, enter the amount you wish to charge for each individual gift card variant.
For example, you have a \$50 gift card variant, so you enter \$50 in Extra Price.
 4. Under **Gift Card/Credit Value**, enter the credit amount the gift card is for.
18. Click **Save** in the **Edit Variants** dialog box to save your product variants.
19. (Optional) Add any applicable properties, categories and SEO information to the gift card.
20. Click **Save** to save the gift card product.
21. If your product publishing settings are set to Staged, complete your product publishing workflow to publish the gift card.