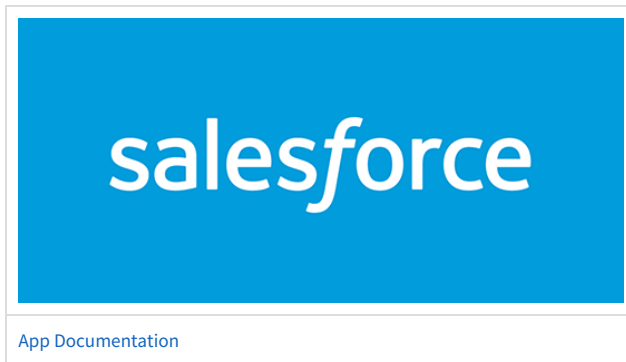


# Salesforce Technical Specs



The Salesforce Sales Cloud Application by Kibo eCommerce interacts with Sales Cloud through the [Salesforce SOAP API](#). The following tables describe how fields in Kibo eCommerce map to fields in Salesforce.

Salesforce allows for custom field creation. The Sales Cloud App creates custom Salesforce fields for commonly used values such as Kibo eCommerce site names and specific order details. Any custom fields that the Kibo eCommerce app creates are indicated as such in the following tables.

## API Mappings

### Customer Accounts

Corresponding REST API Resource: [commerce/customer/accounts](#)

Corresponding Salesforce Resource: [Contact](#)

Kibo eCommerce Object	Salesforce Object	Custom Field?	Is Primary?	Notes
id	Mozuld__c	Yes	Yes	If the account has multiple contacts, the concatenated account.id-contact.id overwrites this value.
id	AccountNumber			
acceptsMarketing	AcceptsMarketing__c	Yes		
emailAddress	Email__c	Yes		
firstName + lastName	Name			Concatenates the firstName and lastName values, separated by a space.
segment	Can map to any custom field.	Yes		User can specify delimiter for concatenating segments.
Additional Customer Attributes	Can map to any custom field.	Yes		

### Customer Contacts

Corresponding Kibo eCommerce Resource: [commerce/customer/accounts/contacts](#)

Corresponding Salesforce Resource: [Contact](#)

Kibo eCommerce Object	Salesforce Object	Custom Field?	Is Primary?	Notes
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Kibo eCommerce Object	Salesforce Object	Custom Field?	Is Primary?	Notes
accounts.id-contacts.id	Mozuld__c	Yes	Yes	If the contact ID is different than the accounts ID, the app maps the concatenated ID values to the custom field in Salesforce.
firstName	FirstName			
lastName	LastName			
address.address1	MailingStreet			
address.cityOrTown	MailingCity			
address.countryCode	MailingCountry			
address.postalOrZipCode	MailingPostalCode			
address.stateOrProvince	MailingState			
email	Email			
phoneNumbers.home	HomePhone			

## Products

Corresponding Kibo eCommerce Resource: [commerce/catalog/admin/products](#)

Corresponding Salesforce Resource: [Product2](#)

Kibo eCommerce Object	Salesforce Object	Custom Field?	Is Primary?	Notes
productCode or variations.variationProductCode	Mozuld__c	Yes	Yes	
productCode or variations.variationProductCode	ProductCode			
content.productName	Name			
content.productShortDescription	Description			
productInCatalogInfo.isActive	IsActive			

## Price and Price Books

Corresponding Kibo eCommerce Resource: [commerce/catalog/admin/products](#)

Corresponding Salesforce Resource: [PricebookEntry](#)

Kibo eCommerce Object	Salesforce Object	Custom Field?	Is Primary?	Notes
productCode - SFPricebook.id	Mozuld__c	Yes	Yes	The app maps the concatenated values to the custom field in Salesforce.
price or salePrice	UnitPrice			If <code>salePrice</code> is set and active, the app maps that value.
productInCatalogInfo.isActive	IsActive			

## Orders

Corresponding Kibo eCommerce Resource: [commerce/orders](#)

Corresponding Salesforce Resource: [Order](#)

Kibo eCommerce Object	Salesforce Object	Custom Field?	Is Primary?	Notes
id	Mozuld__c	Yes	Yes	
acceptedDate	EffectiveDate			
adjustment.amount	Adjustment__c			
billingInfo.billingContact.address.cityOrTown	BillingCity			
billingInfo.billingContact.address.countryCode	BillingCountry			
billingInfo.billingContact.address.address1	BillingStreet			
channelCode	Channel__c	Yes		
fulfillmentInfo.fulfillmentContact.address.address1	ShippingStreet			
fulfillmentInfo.fulfillmentContact.address.cityOrTown	ShippingCity			
fulfillmentInfo.fulfillmentContact.address.countryCode	ShippingCountry			
fulfillmentInfo.fulfillmentContact.address.postalOrZipCode	ShippingPostalCode			
fulfillmentInfo.fulfillmentContact.address.stateOrProvince	ShippingState			
orderNumber	MozuOrderNumber__c	Yes		
shippingAdjustment.amount	ShippingAdjustment__c	Yes		
shippingSubTotal	ShippingTotal__c	Yes		
sum( orderDiscounts.impact )	Discount__c	Yes		If order discount is negative.
sum( shippingDiscounts.impact )	ShippingDiscount__c	Yes		If shipping discount value is negative.
websiteName	Site__c	Yes		websiteName in the Kibo eCommerce Resource
*-Based on mapping in configuration settings dialog	Status	Yes		

## Order Line Items

Corresponding Kibo eCommerce Resource: [commerce/orders](#)

Corresponding Salesforce Resource: [OrderItem](#)

Kibo eCommerce Object	Salesforce Object	Custom Field?	Is Primary?	Notes
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Kibo eCommerce Object	Salesforce Object	Custom Field?	Is Primary?	Notes
id or items.id or pricelist.id	Mozuld__c	Yes		The app maps the most specific ID that exists for the item.
items.discountedTotal.value / items.quantity	UnitPrice			
item.productCode or item.variationProductCode + priceListId	PricebookEntry.Mozuld__c	Yes		
items.quantity	Quantity			