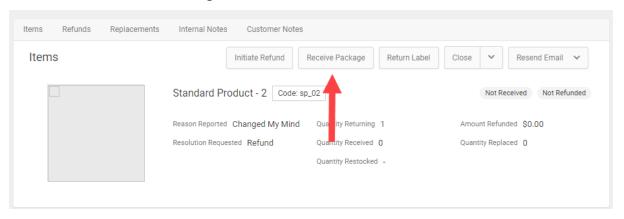
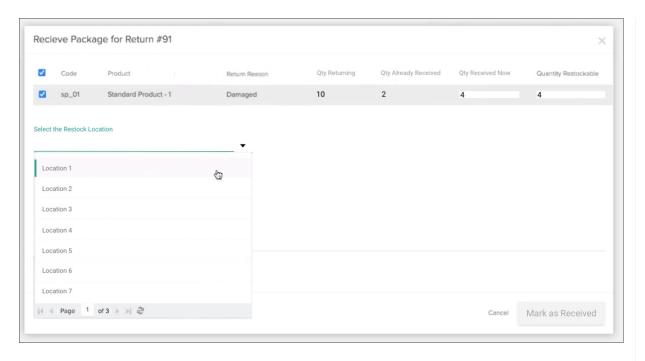
Receive a Return

When you receive the product from the shopper:

- 1. Go to Main > Orders > Returns.
- 2. Click on the return you are receiving the product for.
- 3. In the Items tab, click Receive Package.



- 4. In the modal that opens, update the Qty Received Now to indicate the quantity of the item you received.
- 5. If the item is restockable, update the **Quantity Restockable** field to add any quantity of the item back to your inventory.
- 6. Select a Restock Location.
 - This will restock, or update, the inventory levels at that location with the returned items. Only locations that support inventory management are selectable.
 - Though this usually matches the return location selected at initiation, different restock locations can still be chosen for quantities within a line item, such as if 5 of the product were being restocked to one location and 5 to another location.
- 7. Click Mark as Received to confirm your updates.



Note that any item identifiers will be displayed as a tooltip for the item.